



Utility Rates

Office Hours
Monday - Friday
8:00am to 5:00pm
(Excluding holidays)

PAYMENT METHODS

Delinquent accounts bear interest of 9% per annum with a minimum of \$5.00 per month.

Online: <https://www.invoicecloud.com/wilsonvilleor> Make a one time payment, schedule a payment, or set up AutoPay

Online we accept eChecks, Visa, MasterCard, Discover, Google Pay, Apple Pay, PayPal, or Venmo.

By Phone: Call 1-855-439-0684 with your 13 digit Customer #. We accept Visa, MasterCard, Discover, or eChecks

In Person: The City accepts Cash, Check, Visa, Mastercard, or Discover

Drop Box: Located at City Hall in the round-about for drive by access.

Mail: Payments with remittance stub should be mailed to City of Wilsonville, PO Box 5310, Portland, OR, 97228-5310.

Personal Online Banking: Please reference your 13 digit Customer # if you use your bank's bill pay service.

Payee Address: City of Wilsonville, 29799 SW Town Center Loop E, Wilsonville, OR, 97070.

If you need to make an address change please call or email our office.

UTILITY RATES

Properties are charged base fees even if the water service is off.

Water Base Fees (includes the first 2 units)

Meter Size	1/1/2025	1/1/2026
5x8" or 3/4"	18.13	18.13
1"	20.96	20.96
1 1/2"	25.68	25.68
2"	31.34	31.34
3"	46.43	46.43
4"	63.41	63.41
6"	110.57	110.57
8"	167.17	167.17
10"	233.19	233.19

Sewer Base Fees (includes the first 2 units)

Water Meter Size	1/1/2025	1/1/2026
Residential/Multifamily	19.84	19.84
Non-Residential:		
5x8" or 3/4"	31.94	31.94
1"	50.08	50.08
1 1/2"	80.33	80.33
2"	116.60	116.60
3"	201.25	201.25
4"	322.21	322.21
6"	624.53	624.53
8"	987.34	987.34
10"	1761.37	1761.37

Additional Water Units

1 unit = 100 cubic feet or approximately 748 gallons

	1/1/2025	1/1/2026
Residential Tier I	4.23	4.23
Residential Tier II	6.13	6.13
Multifamily	4.18	4.18
Commercial	4.45	4.45
Industrial	4.55	4.55
Public	4.49	4.49
Irrigation	7.17	7.17

Residential: Tier I rates are for units 3-8 and Tier II rates are for any additional units.

Additional Sewer Units

	1/1/2025	1/1/2026
Additional units	8.85	8.85

Residential sewer charges are based on the winter average. The winter average is based on the water consumption between November through March. This most accurately reflects indoor water use. New customers are based on the system wide residential average. Averages are re-calculated each April.

Multifamily and Non-Residential is based on monthly water use as irrigation is separately metered.

Fire Sprinkler:

Rate based on per inch diameter of pipe

	1/1/2025	1/1/2026
Cost per inch	8.71	8.71

Street Light Fee:

Fee based on the type of fixture in the surrounding area

Residential	Mast & Arm	0.80
	Cobra Head	1.04
	Town & Country	2.89
	Shoe Box	3.15
	Acorn/Westbrook	5.01

Multifamily (Fixture) x (The # of dwelling units)

Non-Residential (Fixture) x (The # of FTEs)

FTE= Full Time Equivalent Employees

Road Maintenance Fee:

Fee used to maintain existing streets

	11/1/2024	11/1/2025
Residential	11.24	11.24
Multifamily	7.30	7.30

Road fee subject to change November 1st of each year.

Multifamily: (rate) x (# of dwelling units)

Non-Residential: is based on the # of trips per the Institute of Transportation Engineers Manual divided by 9.45 trips to determine the rate group and then multiplied by the residential rate.

Storm Water Fee:

Supports complying with state and federal environmental protection laws

	1/1/2025	3/1/2026	1/1/2027	1/1/2028
Residential	11.90	17.65	23.40	29.15

Multifamily & Non-Residential: is based on the the impervious surface area ÷ 2750 sqft and then multiplied by the residential rate.