



RFP 2026-001  
CAD AVL & Mobility EcoSystem  
Pre-Proposal Conference

January 26, 2026

# Pre-Proposal Conference

January 26, 2026 @ 1:30P

## In-person Attendance:

Address: 29799 SW Town Center Loop E, Wilsonville, OR, 97070

Venue: Willamette River Conference Room Transit Conference Room

## Virtual Attendance via TEAMS:

Join the meeting now

Meeting ID: 278 418 906 970 91

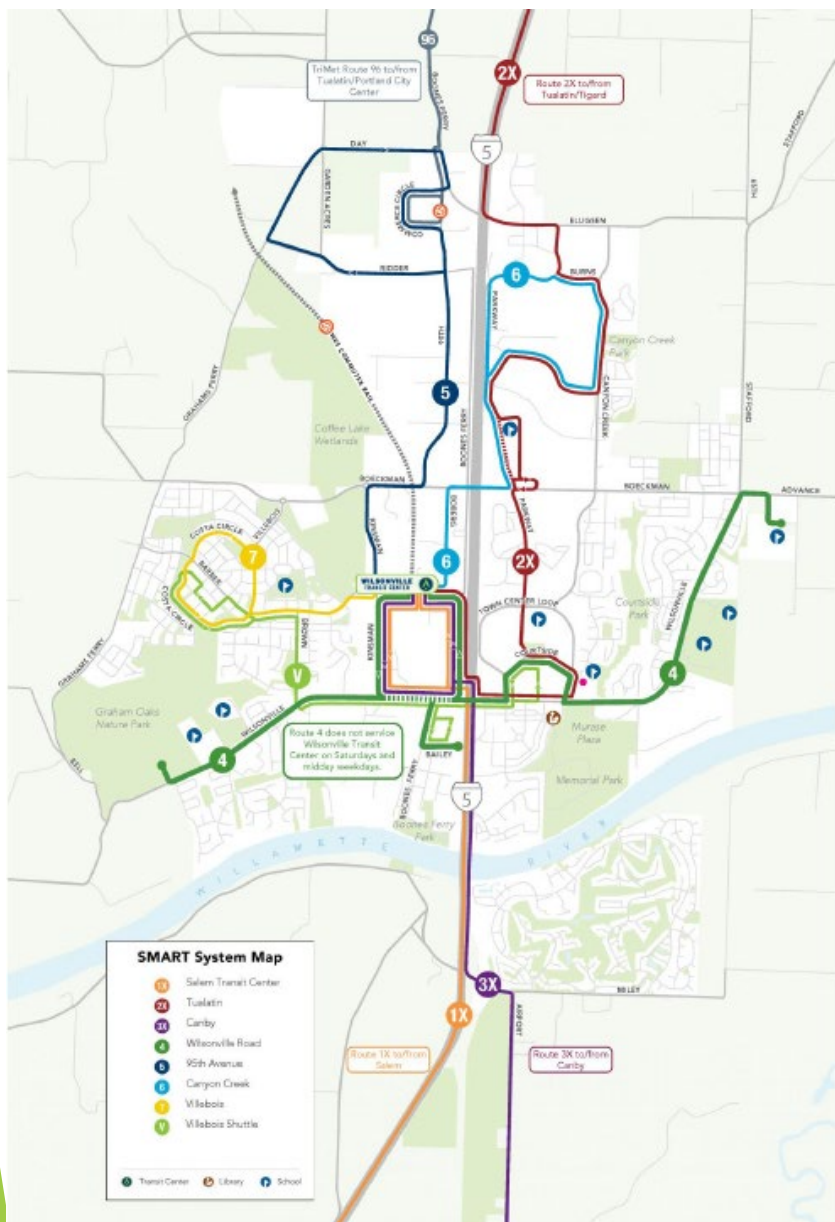
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Attendance Roster Will Be Provided As Part Of Q&A

# About SMART

- ▶ Owned and operated by City of Wilsonville
- ▶ Nine routes
- ▶ All service is free except to Salem and medical trips out of town
- ▶ Transportation Options Programs
- ▶ SMART and Fleet Departments





# WHY THIS RFP

- ▶ Single Platform - Fixed-Route & On-Demand
- ▶ Future Options for Headway Scheduling
- ▶ Alternative Delivery Platforms
- ▶ Accurate Real-Time Information
- ▶ Regular Meetings and Assigned Project Manager
- ▶ Hardware agnostic - NO BLACK BOX

# About Ride Clackamas



Ride Clackamas is a collective group of Clackamas County transit agencies united in simplifying the riding experience between multiple transportation providers

We are dedicated to providing helpful transit resources to those who live and work in Clackamas County – so you can get where you need to go with ease



# Delivering Projects to Community

- ▶ Transit Master Plan
- ▶ Bus on Shoulder Pilot on I-5
- ▶ Bus on Shoulder Pilot on I-205
- ▶ Wilsonville - Woodburn Express
- ▶ Wilsonville - Clackamas Town Center (April 2026)

Transit Master Plan **SMART**  
SOUTH METRO AREA REGIONAL TRANSIT  
WILSONVILLE, OREGON

2023 UPDATE



# Connection to Jobs and Mobility

## Wilsonville Transit Center

- ▶ Transit Oriented Development
- ▶ Connection to all SMART services
- ▶ Extension of Saturday service
- ▶ SMART Customer Service Center - Opens April '26



# Solicitation Schedule

ACTIVITY	DATE
Request For Proposals RFP Release Date	January 16, 2026
Pre-Proposal Conference (Non-mandatory)	January 26, 2026, 1:30 p.m. PST
Deadline for Submission of Questions or Request for Clarification	January 30, 2026, by 5:00 p.m. PST
SMART Response to Submission of Questions or Request for Clarification	February 6, 2026, by 5:00 p.m. PST
<b>Proposal Deadline</b>	<b>Thursday, March 12, 2026, by 3:00 p.m. PST</b>
Interviews (at the option of SMART)	April 29, 2026, 9:00 a.m. to 5:00 p.m. PST
Notice of Intent to Award	May 28, 2026
Award Protest Deadline	June 4, 2026
SMART/City of Wilsonville City Council and Approval	July 6, 2026, 7:00 p.m. PST
Notice of Award	July 7, 2026



# Implementation Schedule

Planning & Transition	July 8, 2026 - September 30, 2026
BETA Testing ad Final Acceptance	October 1, 2026 - October 31, 2026
GO LIVE DATE	November 1, 2026

# SCOPE OF WORK

## Overview

- Integrated CAD-AVL system for both fixed- and on-demand (Dial-A-Ride) services
- Comprehensive GTFS (fixed, flex, and real time) capabilities
- Planning, scheduling and rostering components
- Database features for driver, bus stop and passenger information portals
- Feature-rich and reliable trip planning mobile application
- Real-time passenger information
- Travel options and interoperability with other transit agencies and jurisdictions
- Internally manageable system capabilities

# SCOPE OF WORK

## Key Objectives



# SCOPE OF WORK

## Solution Requirements

- **Required** Critical requirements that must be included in the solution
- **Essential** Necessary requirements for proper functioning  
A work-around may be developed
- **Desired** Additional functions that are valuable but not essential

Tables 3 through 7  
Functions & Capabilities



# SCOPE OF WORK

## Assignments

### Functions & Capabilities

- Assignment 1 Mobile Application & Trip Planning
- Assignment 2 CAD-AVL System
- Assignment 3 Service Planning System Components

# SCOPE OF WORK

## Project Management

- Dedicated Project Manager
- Cloud-based Service Change and Alerts Management
- System Analytics, Service and Performance, Vital Statistics and Analysis Reports
- Hosting Specifications
- 24/7 Support
- Comprehensive Training Plan and Training Program
- GTFS-Realtime Management
- Long-Term Data Storage

# SCOPE OF WORK

## Deliverables Schedule

August 1, 2026	Beta web-version mobile application
September 1, 2026	Customer-facing application available
September 30, 2026	Design and Deployment documents
September 30, 2026	Service Planning and Rostering documents
October 15, 2026	Technical documentation on design and development stages of the mobile application, database, complete source code, and user training
October 31, 2026 <i>at 12:01 a.m. PST</i>	<b>GO LIVE DATE</b>

# EVALUATION PROCESS

Technical Approach  
Documentation Development

Personnel and Qualifications  
Knowledge, Experience,  
Qualifications

Experience and Qualifications  
Team Approach

References & Recommendations

Cost Proposal

Tab 1

Cover Letter

Tab 2

Qualifications & Experience

Tab 3

References & Recommendations

Tab 4

Technical Approach



# EVALUATION PROCESS

## Weighted Evaluation Process

### TIER 1

Excellent	8-10 Points
Good	5-7 Points
Adequate	2-4 Points
Poor	0-1 Points

### Tier 2

#### System Design:

Assignment 1	15 points
Assignment 2	15 points
Assignment 3	15 points
Data, Reporting & Compliance	5 points
System Architecture & Technical Approach	20 points
Experience	5 points
Implementation & Training	10 points
Cost Control	15 points

#### Up to:

# EVALUATION PROCESS

- |        |                                     |
|--------|-------------------------------------|
| Step 1 | Responsiveness Review               |
| Step 2 | Evaluation of Technical Application |
| Step 3 | Evaluation of Cost Proposal         |
| Step 4 | Interview(s) & Presentations        |
| Step 5 | Negotiations                        |
| Step 6 | Final Determination                 |

Proposals Due  
March 12, 2026  
@ 3P

Questions  
&  
Answers

# THANK YOU

## SINGLE POINT OF CONTACT

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