RESOLUTION NO. 3194

A RESOLUTION OF THE CITY OF WILSONVILLE ADOPTING THE FY 2025/26 FIVE-YEAR ACTION PLAN AND ANNUAL ONE-YEAR IMPLEMENTATION PLAN FOR THE WILSONVILLE TOURISM DEVELOPMENT STRATEGY.

WHEREAS, the City Council adopted on May 5, 2014, Resolution No. 2468 approving the Wilsonville Tourism Development Strategy ("Strategy"), which set forth a blueprint for implementing a tourism strategy for the greater Wilsonville community, including forming a Destination Marketing Organization (DMO) or committee to develop and promote tourism; and

WHEREAS, the City Council adopted on June 15, 2015, Resolution No. 2541 to establish the Tourism Promotion Committee that, among other duties, is to oversee the implementation of the Strategy and develop an annual business plan; and

WHEREAS, the City Council adopted on April 4, 2016, the first annual FY 2016/17 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy ("Plan"), a business plan for the tourism promotion program; and

WHEREAS, the City Council adopted on June 19, 2017, the second annual rolling FY 2017/18 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy ("Plan"), a business plan for the tourism promotion program; and

WHEREAS, the City Council adopted on Feb. 22, 2018, Resolution No. 2669, which approved the FY 2017/18 & 18/19 Tourism Promotion Marketing Plan composed of the "FY 2017/18 & 18/19 Marketing Playbook" Plan, dated February 2018, and supporting "Scope of Work 2018/2019 Advertising & Marketing Services," dated January 19, 2018, to implement the Wilsonville Tourism Development Strategy; and;

WHEREAS, the City Council adopted on July 16, 2018, Resolution No. 2699 the third annual rolling FY 2018/19 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy ("Plan"), a business plan for the tourism promotion program; and

WHEREAS, the City Council adopted on July 15, 2019, Resolution No. 2758 the fourth annual rolling FY 2019/20 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy ("Plan"), a business plan for the tourism promotion program; and

WHEREAS, The City Council adopted on June 15, 2020, Resolution No. 2825 fifth annual rolling FY

2020/21 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program; and

WHEREAS, The City Council adopted on May 17, 2021, Resolution No. 2898 sixth annual rolling FY 2021/22 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program; and

WHEREAS, The City Council adopted on May 16, 2022, Resolution No. 2964 seventh annual rolling FY 2022/23 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program; and

WHEREAS, The City Council adopted on May 15, 2023, Resolution No. 3047 eight annual rolling

FY 2023/24 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program; and

WHEREAS, The City Council adopted on May 1, 2024, Resolution No. 3141 ninth annual rolling FY 2024/25 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program; and

WHEREAS, the Tourism Promotion Committee worked to produce and voted unanimously on March 19, 2025, to recommend to the City Council adoption of the updated, tenth annual rolling FY 2025/26 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, a business plan for the tourism promotion program;

NOW, THEREFORE, THE CITY OF WILSONVILLE RESOLVES AS FOLLOWS:

- 1. The City Council adopts FY 2025/26 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, attached hereto as Exhibit 1.
- 2. This resolution becomes effective upon adoption.

ADOPTED by the Wilsonville City Council at a regular meeting thereof this 7th day of April, 2025, and filed with the Wilsonville City Recorder this date.

Shawn O'Neil, Mayor

ATTEST:

- DocuSigned by:

Kimberly Veliz

Kimberly Veliz, MMC, City Recorder

SUMMARY OF VOTES:

Mayor O'Neil Yes

Council President Berry Yes

Councilor Cunningham Yes

Councilor Dunwell Yes

Councilor Shevlin Yes

EXHIBIT:

1. FY 2025/26 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy, *March 19, 2025*, with attachment



FY 2024/25 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy

March 19, 2025

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1. JayRay 2024 Annual Report



A. Introduction

The Wilsonville Tourism Promotion Committee met on March 19, 2025, and recommended for adoption to the City Council the ninth rolling Five-Year Action Plan and Annual One-Year Implementation Plan (also known as the "1/5-Year Action/Implementation Plan") for fiscal year (FY) 2025/26. Each year, the committee updates the plan to account for work accomplished during the prior year and to plan for the following year-plus time period.

Members of the committee have worked diligently to advance the objectives of the City Council as outlined in the past year's FY 2024/25 Five-Year Action Plan and Annual One-Year Implementation Plan as provided for under the authority of Resolution No. 2541 (2015), which created the City's Tourism Promotion Program; and the *Wilsonville Tourism Development Strategy* adopted by Council in May 2014.

B. Tourism Promotion Committee Members

Supported by the City Manager's Office, the Wilsonville Tourism Promotion Committee (TPC) is composed of 12 members total, with seven voting positions and five ex-officio advisory positions, as established by Resolution No. 2541, sorted descending alphabetically by last name.

The seven voting members of the TPC include:

- 1. **Noelle Craddock:** Owner of Our Sweet Escape, Wilsonville. Appointed in November 2024 to Position No. 6 with a term expiring June 30, 2026. Linn Anderson did not seek reappointment.
- 2. **Elizabeth Crawford:** Executive Director, Crowning Moments Production, Wilsonville; appointed in November 2024 to Position No.1 to fill Rohit Sharma's unexpired term ending June 30, 2025.
- 3. **Jerad Firby:** General Manger, Hilton Garden Inn appointed mid-term to Position No. 4 in in November 2024 to fill Lynn Sanders' unexpired term ending June 30, 2026
- 4. **Jennifer Gage:** Former General Manager of Abella Italian Kitchen restaurant, Wilsonville; reappointed to Position No. 5 in June 2024 to full three-year term ending June 30, 2027.
- 5. **Elaine Owen:** Owner of Lady Hill Winery, St. Paul, was reappointed to Position No. 3 in July 2023 to a term ending June 30, 2026.
- 6. **Sungmin Park, Vice Chair:** Owner of the Holiday Inn Hotel & Convention Center Portland South/Wilsonville; appointed in July 2023 to Position No. 7 with term ending June 30, 2026.
- 7. **Brandon Roben, Chair:** CEO of Oaks Amusement Park, Portland; reappointed in July 2022 to Position No. 2 with a term ending June 30, 2025.

The committee includes five non-voting, ex-officio advisory TPC members composed of:

- 1. Clackamas County Tourism and Cultural Affairs, dba Oregon's Mt Hood Territory: Lizzie Keenan, Executive Director, or designee Jim Austin, Development & Community Relations Lead.
- 2. Washington County Visitors Association dba Explore Tualatin Valley: Dave Parulo, President/CEO, or designee Sylke Neal-Finnegan, Vice President of Marketing & Communications.

- 3. Wilsonville Area Chamber of Commerce: Kevin Ferrasci O'Malley, CEO.
- 4. **City of Wilsonville Parks and Recreation Department**: Kris Ammerman, Director, or designee Brian Stevenson, Recreation Manager.
- 5. **City of Wilsonville City Council**: City Councilor Caroline Berry was appointed January 2023.

C. Committee Meetings

The committee met on four occasions in fiscal year (FY) 2024/25, meeting the minimum required four meetings per fiscal year pursuant to Resolution No. 2541. Meetings of the committee were held on September 10, October 9, 2024, and January 29, and March 19, 2025. It is also anticipated that the committee will meet on April 2, 2025.

D. Advancing Tourism Development Priorities

The committee continued to work on the Top-12 priorities, as determined by the committee during the first year of work during FY15/16, of 50 total potential 'actions for success' outlined in the *Tourism Development Strategy* adopted by Council in May 2014.

However, after 10 years of implementing the current *Tourism Development Strategy* and experiencing the disruptions of the Covid-19 pandemic, the TPC has been undertaking a new tourism development strategy effort. Going forward, this section will be greatly modified based on the new tourism development strategy, scheduled for adoption in April 2025.

Tourism Development Strategy: Top Priorities and "Themed Issues" for Additional Work

Strategy No.	Strategy Title / Description
1.1	Establish an Independent 501 (c) (6) Not-for-Profit DMO to be named Visit Wilsonville, now Explore Wilsonville. [Create the organizational framework]
1.3	Increase the Allocation of the Hotel/Motel Transient Lodging Tax (TLT).
1.7	Initiate ongoing partnership and relationship-building programs.
2.1	Develop a destination branding strategy for Wilsonville.
5.4	Develop database and email marketing programs.
5.5	Optimize the online use of video.
5.6	Optimize linking strategies.
5.11	Develop and maintain a library of high-quality images and videos.
5.12	Optimize the use of website and social media analytics.
5.13	Develop an active content management and co-op marketing program.
5.14	Increase public awareness of the benefits of tourism.
5.16	Conduct ongoing visitor-satisfaction research.

E. Past Year's Accomplishments, FY 2024/25

The TPC has had a successful year, advancing key objectives as set-out in the prior fiscal year's plan, the FY 2024/25 Five-Year Action Plan and Annual One-Year Implementation Plan adopted by the City Council through Resolution No. 3141 on May 20, 2024.

Following is an accounting of accomplishments achieved towards meeting FY 24/25 objectives.

• Recruit to fill all voting positions for the Tourism Promotion Committee.

In November 2024, Mayor Fitzgerald appointed with Council consent Elizabeth Craford to Position No. 1, Jerad Firby to Position No. 4, and Noelle Craddock to Position No. 6.

• Elect chair/vice-chair leadership positions.

Brandon Roben was elected Chair and Sungmin Park was elected Vice Chair during the first meeting of the new fiscal year in September 2024.

• Tourism Promotion and Destination Marketing Consultant contractor advances components of the Tourism Promotion Marketing Plan.

JayRay, the City's Tourism Promotion and Destination Marketing Consultant, provided social-media posts three times weekly to encourage people to stay at Wilsonville, located "in the heart of it all" The posts have promoted the updated itineraries, Parks and Recreation programming, local businesses and area attractions. The intent is to continue to engage and grow social-media followers. The social-media posts, blog posts, and articles encourage potential travelers to plan their stay in Wilsonville while visiting area attractions and events.

• Geolocation Data.

The Tourism Promotion and Destination Marketing Consultant has continued to work with geolocation sub-consultant Datafy to focus on key areas including liquid tourism and shopping since these activities seem to be popular among overnight visitors. Datafy aggregates anonymous credit-card expenditure data to understand where visitors are spending their money. The data has been used to target Explore Wilsonville marketing efforts at key audiences interested in particular kinds of attractions. The data will continue to be evaluated and used to continue to improve our marketing efforts in FY 25/26.

• The committee monitors implementation of the Tourism Promotion Marketing Plan, including features and operation of the tourism website.

Staff worked with the Tourism Promotion and Destination Marketing Consultant firm JayRay to continue to enhance ExploreWilsovnille.com. Specifically, the online event calendar was regularly updated and maintained as needed, graphic images were modified quarterly, itineraries and promotional packages were added as well. Seasonal blog posts and itineraries were also added to the website.

• Internet/website and social media products are researched and reviewed by staff/contractor with committee to target product recommendation and selection.

The itineraries continue to be promoted on the ExploreWilsonville.com website. JayRay has created new seasonal itineraries to help visitors plan their visit in advance. JayRay has continued to focus on increasing social media posts and growing the number of social media followers. Reels were used as a way to increase social media engagement.

Three social-media Influencer visited Wilsonville in FY 24/25 and an increase in website traffic was directly linked to the visit. Influencers were selected based on the number of followers, content they post on social media, ability to connect with our target audience. JayRay developed itineraries that would introduce the Influencer's followers to Wilsonville and the benefits of making it their travel location for family fun, outdoor adventures and foodies alike.

• Continue tourism promotional programs are implemented with key partners.

The Tourism Promotion and Destination Marketing Consultant is working with regional/state tourism partners for marketing promotion efforts, including Travel Oregon, Travel Portland, Travel Oregon, Willamette Valley Visitors Association, Clackamas County Tourism and Cultural Affairs (dba Oregon's Mt. Hood Territory) and Washington County Visitors Association (dba Explore Tualatin Valley). These joint efforts include purchase of print and online advertising and sharing of travel research.

The Tourism Promotion and Destination Marketing Consultant continued the advertisement at the Interstate 5 French Prairie northbound rest area, and researched additional brochure-placement programs, including all official State of Oregon Travel Oregon visitor information centers.

Tourism Destination Strategy Update Project

Whereabouts completed their interviews, site visit and initial assessment before working with staff and the committee to identify outcomes the committee hopes to achieve. Whereabouts developed a draft strategy based on their research, observations and committee input. The actions and measurement tools were developed and discussed with the committee in January 2025 before sharing the concepts with City Council in February 2025. The City Council's input was incorporated into the final draft before the Tourism Committee recommended approval of the Strategy to City Council. It is expected to be approved by City Council in spring 2025.

F. Five-Year Action Plan for Tourism Development: FY2025/26 – FY2029/30

Since the committee is working with the Tourism Development Strategy contractor to update the guiding 'master plan' Strategy, creating a five-year plan at this time is inappropriate. A five-year action plan will be developed in FY 2025/26 after the new Tourism Development Strategy, which will set future priorities and work plans, is adopted by City Council.

However, the committee developed and recommended on March 19, 2025, to City Council adoption of the FY25/26 the Annual One-Year Implementation Plan.

G. Annual One-Year Implementation Plan: FY25/26, July 2025 – June 2026

The tenth, rolling one-year implementation plan seeks to focus on finalizing and prioritizing the new Tourism Development Strategy (TDS). Next fiscal year's work plan is segmented into two main sections since the committee will not be implementing the previous strategy:

1. Conduct Tourism Promotion Committee Business: The committee executes all Councilmandated activities, including:

- Leadership: Elect a chair and vice chair at the first meeting of the new fiscal year.
- *Meetings:* Hold at least four meetings with quorum attendance during the fiscal year.
- *Marketing Plans*: Work with staff and consultant to draft for City Council adoption an Annual One-Year Implementation Plan and the Tourism Promotion and Destination Marketing Plan for FY25/26. The full, complete FY25/26 marketing plan is to be developed by JayRay, the Tourism Promotion and Destination Marketing Consultant.
- 2. Complete Update of the 'Explore Wilsonville' Tourism Development Strategy:

The Tourism Development Strategy that guides the work of the Tourism Promotion Committee is now 10 years old, having been researched and developed during 2013 and adopted by City Council in May 2014. Considerable changes in both the tourism market over time and vast improvement in the City's destination-marketing efforts require that the City update the Strategy.

The Strategy was completed over two fiscal years. It will replace the outdated May 2014 Tourism Development Strategy. This plan will set the priorities and "road map" for the committee's work over the next 10 years.

- 3. Develop and promote a request for proposals for Tourism Promotion and Destination Marketing Consultant services and select a successful applicant: The current contract with JayRay expires in June 2025, and the TPC seeks to continue to advance Explore Wilsonville tourism promotion and destination marketing efforts. The schedule calls for issuing the RFP in February 2025, conducting interviews and selection in April, and signing a professional services agreement in May for FY25-26.
- 4. Implement the draft proposed Tourism Promotion budget for FY25/26:

Tourism Promotion and Destination Marketing Contract\$ 200,000

Expenses are estimated based on the following itemization Marketing: \$88,310

- o Geolocation data and marketing campaigns
- Geofencing
- Art and Creative Design
- Ad Design
- o Advertising allowance
- o Brochure printing and distribution with Certified Folders
- Special project (Destination Marketing Strategic Plan)
- Public Relations: \$30,934
 - o Editorial calendar
 - Media pitching and follow up (quarterly)
 - Cision® media database subscription
 - o Micro-influencer/ travel blogger marketing
 - Media hosting allowance
- Management: \$29,940
 - o Manage program
 - o STR® subscription
 - Membership (Oregon Destination Association)
 - Monthly dashboard of KPIs
 - o Quarterly reports (fiscal year)

- Annual report (calendar year)
- o Tourism Promotion Committee meetings (quarterly, virtual)
- o Conference attendance at ODA or Oregon Governor's Conference on Tourism
- Social Media: \$25,496
 - o Manage Facebook, Instagram and Pinterest
 - Write copy and curate content for 3-5 posts per week
 - Community engagement
 - Boosted posts
- Website: \$25,320
 - o Manage and host website
 - o Plug-in/software subscriptions
 - o Refresh content, events, hero images
 - o Develop campaign landing pages for marketing campaigns
 - Quarterly blog
- Priority Project Identified in the TDS.....\$ 50,000
- Wheel the World Assessment (if grant received)\$ 20,000

TOTAL Tourism Promotion Budget FY2025-26.....\$ 270,000

The committee continues to see an increase in transient lodging tax collections, as well as tourism-related and hospitality businesses in 2025.

The FY 25/26 budget includes funds to continue increased social media, influencer campaigns among other marketing efforts and a continued investment in geolocation data to target advertising.

In FY 25/26, City of Wilsonville staff will start to advance draft TDS 1.15 "Increase Connections with Partner DMO at the Regional and State Level" and 1.16 "Increase Explore Wilsonville Visibility at Industry Events and within our Community" which is not anticipated to require additional budget allocation.

The City of Wilsonville/ Explore Wilsonville submitted a Travel Oregon Grant for a Wheel the World Assessment of 15 sites in Wilsonville on February 27, 2025. This project, which supports draft TDS 2.12 "Perform Destination Accessibility Audit," would only be advanced if grant funding is received.

Following the prioritization of projects outlined in the Tourism Development Strategy, the committee could advance a project up to \$50,000.

2024 ANNUAL REPORT JAN. 1-DEC. 31, 2024





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2024 ACTIVITY SUMMARY

ONGOING

- Website management and hosting, social media management, STR and geolocation data analysis

JANUARY-MARCH

- 30-second video ads on social media
- 10, 15-second Instagram Reels
- Winter-Spring geolocation campaign
- Oregon Governor's Conference
- Spring blog
- Hosted travel writers Emily Corak and Cassie Hepler

APRIL-JUNE

- Spring blog ad on social media March 1-May 31
- Summer blog
- Teaser brochure
- Portland Mom Collective article
- Hosted content partner Rachel Jane Lloyd

JULY-SEPTEMBER

- Boosted posts on social media
- Certified Folder brochure distribution
- Tourism Strategy workshops
- Fall blog and media pitches
- Two-page advertorial in Northwest Travel & Life Magazine
- French Prairie rest area poster
- Media Fact Sheet
- Editorial Calendar

OCTOBER-DECEMBER

- Northwest Travel & Life Travel & Words Conference sponsorship
- Wilsonville content on Explore Tualatin Valley's website
- Winter geolocation marketing campaign
- New Sweet Treats & Timeless Trees itinerary
- Winter blog and media pitching
- Hosted @EspressoAndMartini on Instagram
- Travel Oregon Visitor Guide ad through OMHT co-op



DASHBOARD

ANNUAL RESULTS CY 2024

January-December 2024

PR budget reduced for video and photo content in 23-24 FY

Metrics	2024 Results	2023 Results	YOY % Change
Influenced articles (number of articles earned)	7	10	-30%
New website users	43,060	20,956	+105%
Social media reach (Facebook, Instagram, Pinterest)	305,535	246,246	+24%
Social media followers (Facebook, Instagram)	3,166	2,722	+16%
Total engagements & link clicks (Facebook, Instagram, Pinterest)	9,414	5,596	+68%







2024 Highlights

WEBSITE OVERVIEW

- Added 16 articles to the <u>Press & Media page</u>
- Ongoing event maintenance: 396 events added
- Social media referrals grew by 10%
- New users increased YOY by 105%
- Total users increased YOY by 107%
- Page views increased YOY by 86%







WOODEN SHOE TULIP FESTIVAL



MARCH DINNER AT LADY HILL WINERY



CANBY BREWFEST



MURASE ARBORETUM GRAND OPENING



BULLWINKLE'S VALENTINES AFTER DARK



LEE FARMS EASTER EGG HUNT



IOTH ANNUAL BOONE'S FERRY AUTUMN ALE FEST



FRENCH PRAIRIE
GARDENS TULIP &
FLOWER FESTIVAL





THURSDAY NIGHT DINNERS AT TUMWATER VINEYARD



OREGON BALLET AT LADY HILL WINERY



PRIDE MONTH MURAL RECEPTION



NATIONAL MOBILITY AWARENESS MONTH TRACK CHARI APPOINTMENTS



WILSONVILLE BREWFEST



BULLWINKLE'S SUMMER KICK OFF AFTER DARK EVENT



ST. PAUL RODEO



FRENCH PRAIRIE BERRIES, BREWS & BBQs





YESTERYEAR FARMS SUNFLOWER FEST



PORTLAND FASHION WEEK



CUTSFORTH'S 30TH ANNUAL CRUISE-IN BY THE PARK



PAINT YOUR GLASS



SWAN ISLAND DAHLIA FESTIVAL



COMMUNITY PARTY IN THE PARK



BRUNCH & BUBBLES: SOUTHERN COMFORT



SUMMER FARM WALKABOUT



WILSONVILLE FARMERS MARKET



ST JOSEF'S GRAPESTOMPING FESTIVAL









HARVEST DINNER



LEE FARMS HARVEST FESTIVAL



AURORA WINE AND CHOCOLATE WALK



THE GATHER
COLLECTIVE
AUTUMN EVENT



THE YEAR OF MAGICAL THINKING THEATER PRODUCTION



YESTERYEAR
FARMS
CHRISTMAS
TREES &
HOLIDAY FARM



TRISKELEE FARMS FALL FEST



ST. JOSEF'S CHRISTMAS CONCERT & DINNER



TUMWATER VINEYARD WINTER MARKET



FROG POND FARM CHRISTMAS TREES & HOLIDAY MARKET



VILLEBOO 2024



WEBSITE ANALYTICS

2024 CALENDAR YEAR WITH YOY CHANGE

2024 January-December

				2024									2024	2023	2024 %
Metrics	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Total	Change
New Users	5,358	8,266	7,224	2,882	2,644	2,228	2,431	2,730	3,345	1,814	1,541	2,597	43,060	20,956	+105%
Users	5,376	8,469	7,454	2,921	2,679	2,279	2,494	2,887	3,528	1,969	1,698	2,728	44,482	21,428	+107%
Page Views	13,867	13,836	23,405	7,189	13,998	6,154	8,019	13,106	7,647	4,975	4,768	12,314	129,278	69,294	+86%

Page Views: Page views is the total number of pages viewed. Repeated views of a single page are counted.

Users/New Users: A user is a person who has come to your website. A new user is a first-time visitor to the website during the selected date range.



WEBSITE MOST POPULAR PAGES

2024 MOST POPULAR PAGES

- 1. Homepage
- 2. Events
- 3. Itineraries
- 4. Flower & Tulip Festivals
- 5. Eat & Drink

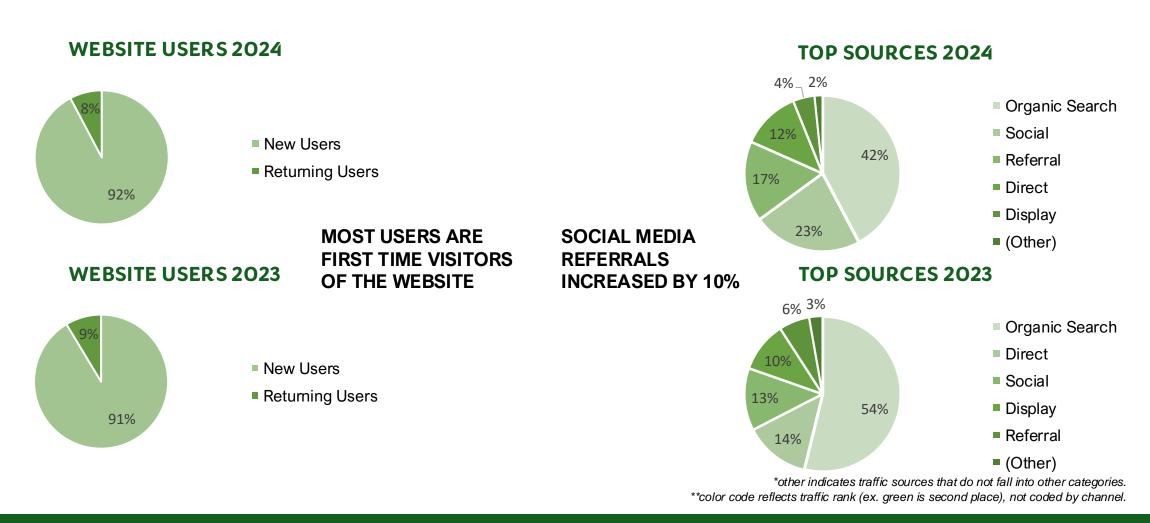
2023 MOST POPULAR PAGES

- 1. (not set) *
- 2. Explore Wilsonville, Oregon
- 3. Homepage
- 4. Wind Down This Winter in Wilsonville
- 5. Itineraries



^{* &}quot;Not set" can occur when users click on a page and then leave the tab open longer than 30 minutes OR when the link is set up to track through a different Google Analytics account. It is likely the landing page here is the "itineraries page," and the arrival source is the winter geolocation campaign link.

WEBSITE ANALYTICS: VISITORS





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SOCIAL MEDIA REPORT

2024 Highlights

SOCIAL MEDIA OVERVIEW

- 305,535 total reach (FB, IG, & Pinterest)
- Added 444 followers (FB & IG)
- Combined engagement is up 27% YOY
- Combined total reach is up 24% YOY
- Combined engagements is up 66% YOY





2024 COMBINED SOCIAL MEDIA ANALYTICS

	Combined Engagement* (Engagement %)														
FB, IG & Pinterest	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	AVG	YOY Change	
2024	4.75%	4.51%	5.56%	4.57%	4.71%	4.11%	5.99%	6.43%	4.37%	5.85%	5.16%	3.78%	4.95%	+27%	
2023	2.87%	2.14%	2.38%	4.67%	4.09%	4.58%	5.44%	4.91%	4.38%	3.21%	3.97%	3.94%	3.88%	-	

	Combined Post Total Reach**														
FB, IG & Pinterest	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	Total	YOY Change	
2024	56,259	35,543	97,450	6,534	4,634	4,818	10,020	20,338	23,131	15,000	17,880	13,928	305,535	+24%	
2023	21,571	23,729	21,615	45,815	28,425	24,284	24,588	31,379	5,499	5,996	7,328	6,017	246,246	-	

	Combined Total Engagements & Link Clicks														
FB, IG & Pinterest	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	Total	YOY Change	
2024	397	292	411	347	254	202	1,327	1,603	1,220	1,564	1,201	596	9,414	+66%	
2023	339	391	459	876	409	425	580	837	342	302	386	303	5,649	-	

^{*}Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1% is good).

^{**}Reach is the total number of people the page's posts were served to



FACEBOOK ANALYTICS OVERVIEW

	Facebook Engagement* (Engagement %)														
FACEBOOK	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	AVG	YOY Change	
2024	4.44%	3.44%	5.38%	3.88%	2.85%	3.82%	9.28%	9.57%	4.59%	9.05%	6.83%	5.22%	5.65%	+151%	
2023	2.86%	2.39%	2.84%	3.16%	1.79%	1.97%	1.61%	1.98%	2.39%	1.71%	2.49%	1.84%	2.25%	-	

	Facebook Post Total Reach**														
FACEBOOK	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	YOY Change	
2024	52,276	32,166	91,728	764	616	1,180	4,150	12,609	13,804	11,462	11,700	5,800	238,255	+24%	
2023	17,098	19,274	17,529	42,062	24,044	19,199	20,059	25,271	915	751	3,428	1,835	191,465	-	

	Facebook Total Engagements & Link Clicks														
FACEBOOK	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	Total	YOY Change	
2024	136	87	82	77	50	86	1,074	1,302	960	1,349	928	389	6,520	+204%	
2023	94	166	175	620	123	71	170	422	82	42	131	46	2,142	-	

^{*}Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1% is good).

^{**}Reach is the total number of people the page's posts were served to



FACEBOOK FOLLOWER DEMOGRAPHICS

AGE RANGE

Most of Explore Wilsonville's Facebook content reaches people who are above the age of 35 and between ages 45-54.

GENDER

Approximately 74% of Explore Wilsonville's Facebook content reached women, and 26% reached men.

COUNTRY

A majority are from the United States, followed by Canada.

CITIES

The top five cities outside of Wilsonville for Explore Wilsonville Facebook content are:

- 1. Portland, OR
- 2. Salem, OR
- 3. Beaverton, OR
- 4. Eugene, OR
- 5. Vancouver, WA





FACEBOOK TOP CONTENT

JANUARY-MARCH

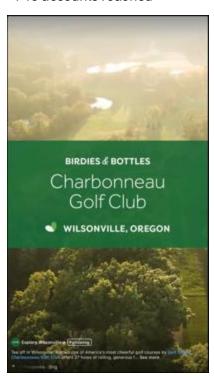
- January 10, 2024
- 8 reactions, 1 comment and 3 shares
- 1,238 accounts reached





APRIL-JUNE

- June 21, 2024
- 2 reactions
- 743 accounts reached



JULY-SEPTEMBER

- September 25, 2023
- 1 likes
- 12,491 views, 5,259 accounts reached





http://ExploreWilsonville.com/.../Best-of-

OCTOBER-DECEMBER

- November 1, 2024
- 323 reactions, 2 link clicks and 22 shares
- 4,299 accounts reached





Did you know Wilsonville is home to the Oregon Korean War Memorial and Interpretive Center? The memorial includes a 109-foot-long granite wall with the names of 298 Oregonians who died or were listed as missing from the War.

The Interpretive Center opened earlier this year and includes 24 personal video interviews with Korean War veterans (translated into both Korean and English), photo displays, and artifacts from the war.

... Town Center Park 29600 SW Park Place, Wilsonville, OR

Explore history in Wilsonville: ExploreWilsonville.com/Explore/History-Heritage-Trip



Explore Wilsonville 19

Wilsonville...

INSTAGRAM ANALYTICS OVERVIEW

	Instagram Engagement* (Engagement %)														
INSTAGRAM	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	YOY Change	
2024	7.82%	7.20%	9.10%	8.45%	8.86%	6.65%	7.82%	7.20%	9.10%	8.45%	8.86%	6.65%	8.01%	+33%	
2023	1.59%	1.71%	1.76%	7.77%	7.91%	8.04%	9.02%	8.31%	6.89%	5.17%	7.37%	6.72%	6.02%	-	

	Instagram Post Total Reach**													
INSTAGRAM	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	YOY Change
2024	2,726	2,584	4,402	4,170	2,821	2,730	4,525	6,851	8,400	2,258	6,180	7,378	55,025	+15%
2023	4,123	4,087	3,563	3,210	3,844	4,620	3,667	5,208	3,808	4,588	3,314	3,689	47,721	-

	Instagram Average Number of Likes													
INSTAGRAM	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	YOY Change
2024	13.57	11.46	16.85	15.31	10.77	8.72	12.86	15.69	13.46	12	13.21	11	12.91	-19.66
2023	12.5	14.3	14.8	16.7	16.4	20.31	21.7	21.3	12.86	11.9	14.54	15.54	16.07	-

^{*}Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1% is good).

^{**}Reach is the total number of people the page's posts were served to



INSTAGRAM FOLLOWER DEMOGRAPHICS

AGE RANGE

Most of Explore Wilsonville's Instagram content reaches people who are between 25-54 with people aged 35-44 being the top demographic.

GENDER

Approximately 62.6% of Explore Wilsonville's Instagram content reached women, 17.5% reached men and the remaining 20% preferred not to self identify a gender.

COUNTRY

A majority are from the United States, followed by Mexico.

CITIES

The top four cities outside of Wilsonville for Explore Wilsonville Instagram content are:

- 1. Portland, OR
- 2. Canby, OR
- 3. Sherwood, OR
- 4. Oregon City, OR
- 5. West Linn, OR



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INSTAGRAM TOP CONTENT

JANUARY-MARCH

- March 20, 2024
- 47 likes, 7 comments, 39 saves and 948 impressions
- 889 accounts reached



APRIL-JUNE

- April 26, 2024
- 28 likes, 9 comments and 2 shares
- 534 accounts reached



explorewilsonville Tag someone you want to share a sweet treat with in the comments and check out our blog for more foodie finds in and around Wilsonville at the #LinkInBio.

JULY-SEPTEMBER

- August 5, 2024
- 34 likes, 6 comments, 3 saves, 9 shares and 1,256 impressions
- 1,154 accounts reached



0

explorewilsonville It's flower festival season in the Willamette Valley. Check out these events happening now:

7/11-8/25: @FrenchPrairieGardens Farm Day of Summer & Summer Sunflowers 8/1-9/30: @SwanIslandDahlias Annual Dahlia Festival 8/1-18 Thursday-Sunday: @YesteryearFarmsWilsonville Sunflower Festival 8/2-18 Friday, Saturday, Sunday: @LeeFarms Sunflower Festival

Plan your visit at the link in bio.

OCTOBER-DECEMBER

- December 11, 2024
- 9 likes, 1 comment, 1 share and 1,750 impressions
- 1,730 accounts reached





explorewilsonville Celebrate the season in Wilsonville! Meet your favorite holiday characters, enjoy jubilant farm-to-table food, shop 'til you drop with tax-free finds and cozy up with seasonal spirits.

: Yesteryear Farms 26801 Stafford Rd, Wilsonville, OR

Plan your festive fun at the link in the bio.



Egg Hunt 4/6-5/5 @FrenchPrainleGardene Tulip &

40-50 @FrenchtraineGardens Tulip & Flower Fest
2- 40 Live music at the historic Sutreville General Store (Sharboniccohen Sharbonice Parksut-Garden Sharbonice Parksut-Garden 4/27 Soring filed Market \$4/27 Soring filed Market \$4/27.50 Miscorville Stage presents: Love \$4/27.50 Miscorville Stage \$4/27.50 Miscorville \$4/27.50 Miscorville Stage \$4/27.50 Miscorville \$4/27.

Letters 5/4-5/5 Spring Garden Fair

 French Prairie Gardens 17673 French Prairie Road St. Paul, OR 97137

@CCFainfventCenter \$ 5/10 Canby Brewlest \$ 5/12 Mother's Day Farm Brunch @DurTableCooperative

Visit the #Linkhillio for a full list of events.

PINTEREST ANALYTICS OVERVIEW

	Pinterest Engagement* (Engagement %)													
PINTEREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nou	Dec	Average	YOY Change
2024	1.99%	2.90%	2.20%	1.38%	2.42%	1.87%	2.30%	2.96%	2.91%	2.49%	1.98%	2.53%	2.33%	-30%
2023	4.15%	2.31%	2.54%	3.08%	2.57%	3.73%	5.68%	4.44%	3.87%	2.74%	2.05%	3.25%	3.37%	-

	Instagram Post Total Reach**													
PINTEREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	YOY Change
2024	1,257	793	1,320	1,600	1,197	908	1,345	878	927	1,280	907	750	13,162	+86%
2023	350	368	523	543	537	465	862	900	776	657	586	493	7,060	-

	Pinterest Total Engagements & Link Clicks													
PINTEREST	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	Total	YOY Change
2024	29	28	32	28	36	27	40	29	36	39	22	24	370	-1.3%
2023	28	12	30	36	27	36	64	52	36	20	16	18	375	-

^{*}Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1% is good).

^{**}Reach is the total number of people the page's posts were served to



PINTEREST AUDIENCE DEMOGRAPHICS

AGE RANGE

Most of Explore Wilsonville's Pinterest content reaches people who are between 18-44 with people aged 25-34 being the top demographic.

GENDER

Approximately 67.7% of Explore Wilsonville's Pinterest content reached women, and 20.3% reached men. 11.9% reached unspecified & custom.

CITIES

The top five cities outside of Wilsonville for Explore Wilsonville Pinterest content are:

- 1. Portland, OR
- 2. Seattle-Tacoma, WA
- 3. Los Angeles, CA
- 4. San Francisco-Oak-San Jose
- 5. New York

Data on Explore Wilsonville's <u>total Pinterest audience</u>. This includes all users who have seen or engaged with Explore Wilsonville pins. These numbers are an estimate.

CATEGORIES AND INTERESTS

The most popular categories for this audience.

*Affinity indicates how this audience is interested in a particular category compared to the general Pinterest audience

Category	Affinity ↓	% of audience
finance	3.34x	24.1%
gardening	2.16x	52.0%
vehicles	1.94x	32.3%
architecture	1.87x	64.0%
animals	1.66x	46.0%
food and drinks	1.64x	84.1%
travel	1.59x	87.3%
men's fashion	1.53x	65.2%
wedding	1.53x	60.2%
health	1.46x	78.4%
sport	1.46x	70.8%
event planning	1.37x	87.7%
parenting	1.27x	57.4%
home decor	1.22x	94.3%



PINTEREST TOP BOARD*

- Explore Wilsonville, OR
 - 345 pins
 - 1,809 impressions
 - 62 engagements
 - 17 outbound link clicks
 - 37 pin clicks
 - 9 saves





























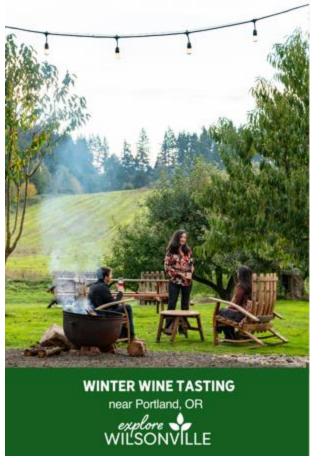




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^{*}Pinterest data can only be viewed up to six months past, data for top board represents data between 7/29/24-12/31/24

PINTEREST POST SAMPLES







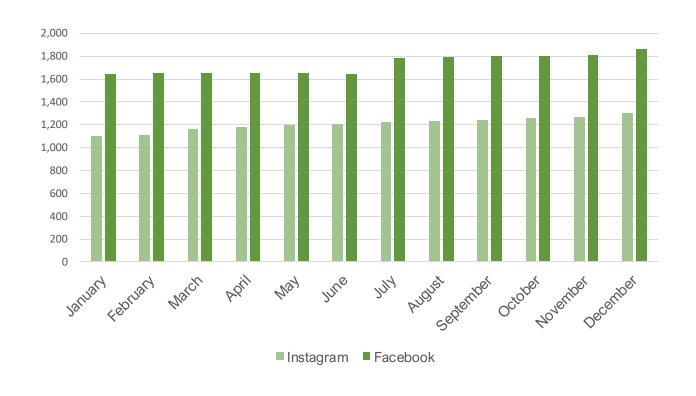


2024 SOCIAL MEDIA ANALYTICS OVERVIEW

FACEBOOK	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Νου	Dec	Results
Engagement (%)	4.44%	3.44%	5.38%	3.88%	2.85%	3.82%	9.28%	9.57%	4.59%	9.05%	6.83%	5.22%	5.65%
Post Total Reach	52,276	32,166	91,728	764	616	1,180	4,150	12,609	13,804	11,462	11,700	5,800	238,255
Total Engagements & Link Clicks	136	87	82	77	50	86	1,074	1,302	960	1,349	928	389	6,520
INSTAGRAM	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Results
Engagement (%)	7.82%	7.20%	9.10%	8.45%	8.86%	6.65%	7.82%	7.20%	9.10%	8.45%	8.86%	6.65%	8.01%
Average Number of Likes	13.57	11.46	16.85	15.31	10.77	8.72	12.86	15.69	13.46	12	13.21	11	12.91
Post Total Reach	2,726	2,584	4,402	4,170	2,821	2,730	4,525	6,851	8,400	2,258	6,180	7,378	55,025
Total Engagements & Link Clicks	232	177	297	242	168	119	223	272	224	176	251	183	2,564
PINTEREST	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Results
Engagement (%)	1.99%	2.90%	2.20%	1.38%	2.42%	1.87%	2.30%	2.96%	2.91%	2.49%	1.98%	2.53%	2.33%
Post Total Reach	1,257	793	1,320	1,600	1,197	908	1,345	878	927	1,280	907	750	13,162
Total Engagements & Link Clicks	29	28	32	28	36	27	40	29	36	39	22	24	370



2024 SOCIAL MEDIA FOLLOWERS OVERVIEW



TOTAL FOLLOWERS: 3,166

- Instagram and Facebook growth are both steady with a 16% increase YOY
- Total followers 2023: 2,722

*Pinterest followers are not tracked or measured. Due to the nature of the platform, it is not an accurate reflection of efforts



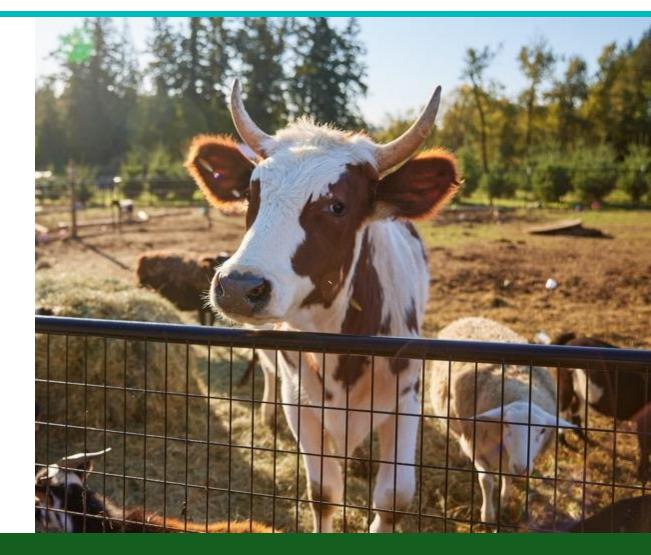




2024 Highlights

PR OVERVIEW

- 7 influenced articles in CY 2024
- Added 16 articles to the <u>Press & Media page</u>
- Updated the spring and summer blogs
- Developed new fall and winter blogs with customized media pitches
- Updated Media Fact Sheet
- Hosted travel writers Emily Corak and Cassie Hepler
- Hosted content partner: Nia Naggi (content went live early January 2025)
- Sponsored and attended Northwest Travel & Life's Travel & Words Conference
- Updated Wilsonville page on Explore Tualatin Valley's website
- Developed new Sweet Treats & Timeless Trees itinerary
- Continued PR monitoring





PUBLIC RELATIONS OVERVIEW

2024 RESULTS

PR budget reduced for 2023-24 FY for video and photo content

	2024												
Metrics	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νου	Dec	Total
Number of Articles	16	4	21	20	15	38	43	27	17	15	21	4	241
Circulation	6,939,017,641	4,323,264	2,990,385	3,175,130	1,171,537	29,621,177	23,228,808	1,520,822	153,815,619	1,431,668	12,428,410	38,889	7,172,763,350
Number of Influenced Articles	2	0	1	2	1	1	0	0	0	0	0	0	7

Influenced articles are those that resulted from JayRay's media outreach, such as ongoing pitching, fact-checking, engagement with journalists or other media effort from JayRay.

MEDIA COVERAGE SAMPLES

IN THE NEWS

The latest stories about Wilsonville.

2024

WILSONVILLE STATE DEPARTMENT BUILDING FEATURES GIANT WASP & MICROSCOPE STATUE AND OTHER SCULPTURES - DECEMBER 23, 2024

ZAIQA TO BRING NEW INDIAN FOOD TO WILSONVILLE - NOVEMBER 27, 2024

JAPANESE BARBECUE COMING TO WILSONVILLE - SEPTEMBER 26, 2024

OREGON SUMMERS ARE GETTING HOTTER, THIS FARM IS USING THE SUN TO ADAPT - SEPTEMBER 25, 2024

WILSONVILLE IHOP IS NOW OPEN - SEPTEMBER 24, 2024

RELAX IN THE SMALL TOWN OF WILSONVILLE, JUST SOUTH OF PORTLAND, OREGON - APRIL 10, 2024

BACKYARD TOURIST: EXPLORING ALBANY, WILSONVILLE AND CAMAS - APRIL 1, 2024

WHAT TO DO IN OREGON IN APRIL - MARCH 28, 2024

A COLORFUL FLOWER FARM, SWAN ISLAND DAHLIAS IN OREGON IS LIKE SOMETHING FROM A DREAM - MARCH 14, 2024

2024 WELCOMES 40 YEARS OF BLOSSOMING BEAUTY AT THE WOODEN SHOE TULIP FESTIVAL - MARCH 2, 2024

WILSONVILLE: YOUR SPRINGTIME HAVEN IN WILLAMETTE VALLEY- MARCH 11, 2024

3 FARMTASTIC DINING EXPERIENCES NEAR WILSONVILLE - FEBRUARY 28, 2024

9 GREAT PLACES TO SEE ANIMALS ON YOUR FAMILY VACATION - FEBRUARY 28, 2024

SANTE FE MEXICAN RESTAURANT & CANTINA TO OPEN IN WILSONVILLE'S TOWN CENTER -FEBRUARY 1, 2024

THIS OREGON DESTINATION IS ONE OF THE TOP 50 PLACES TO TRAVEL WORLDWIDE, ACCORDING TO FORBES - JANUARY 25, 2024

BURGERVILLE TO OPEN IN WILSONVILLE, FIRST NEW LOCATION IN 8 YEARS - JANUARY 24, 2024

See Updated Press & Media Page



Q

Explore Wilsonville Receives MarCom Gold Award for Brand Refresh

Antoinette Alexander 3an 16, 2024 Updated 3an 16, 2024



Courtesy of Explore Wilsonville via Instagram

f X m O B D in

Explore Wilsonville, the city of Wilsonville's tourism promotion and destination marketing program, has received a MarCom Gold Award from the Association of Marketing and Communication Professionals for its new brand identity.

Tacoma's JayRay, Explore Wilsonville's marketing agency of record since 2020, conducted research to identify Explore Wilsonville's brand themes and proposed a new look for its website centered around the tagline, "In the heart of it all." The revamped site showcases the updated visual identity, a new logo, fonts, and brand colors.

The new website and brand launched in the summer of 2023. Wilsonville is located 16 miles south of Portland.

The MarCom Awards started in 2004. Each year, roughly 6,500 print and digital entries from dozens of countries are submitted for the awards.

TRAVEL WRITER: EMILY CORAK

Explore Wilsonville worked with Emily Corak as a journalist on assignment for *Vancouver Family Magazine*.

OVERVIEW:

Family day trip: February 10

Solo day trip: February 14

GOAL:

To inspire a trip to Wilsonville. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among the readers of the publication.



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ITINERARY

WRITER ITINERARY

Emily Corak | Vancouver Family Magazine | www.vancouverfamilymagazine.com



WRITER ITINERARY

Emily Corak | Vancouver Family Magazine | www.vancouverfamilymagazine.com



LOCATION	TIME	NOTES	COST
Soak Box Spa	12:15 p.m.	Salt Water Soak, 60 minute treatment Pre-appointment FAQs	Complimentary
Optional Lunch Suggestions: <u>McMenamins Old Church</u> <u>& Pub</u> Dar Essalam	1:30 p.m.	McMenamins is located in the same complex as Soak Box. Dar Essalam is a 5- minute drive from Soak Box Both restaurants are approximately 15 minutes from Lady Hill	
Lady Hill Winery	2:30 p.m.	Wine Tasting	Complimentary

LOCATION	TIME	NOTES	COST	
Lux Sucre	Noon	Lunch or dessert.	Complimentary	
Tollen Farm	1:30 p.m.	Tollen farm is open by appointment only; Tonie will give you a tour of the farm.	Complimentar	
Walking trail options: Memorial Park/Murase Plaza Graham Oaks Nature Park	3 p.m.	Memorial Park has awesome playgrounds including a nature playground. Graham Oaks features an audio tour you can listen to while you walk.	Free	
Bullwinkle's	4:30 p.m.	Ask for Darron or Jeff when you arrive, and they will assist you.	Complimentary	



CONTENT SAMPLE: ARTICLE



BACKYARD TOURIST: EXPLORING ALBANY, WILSONVILLE AND CAMAS

WILSONVILLE, OREGON

Just past Southwest Portland, Wilsonville is a favorite for a fun family day, or a recharging day alone. No matter the age, <u>Bullwinkle's</u>

<u>Family Fun Center</u> will be the ultimate draw. Bowling, laser tag, bumper boats, go-karts, mini golf, ropes courses, arcade games—you can make an entire afternoon of it.

For some quieter fun, whether with kids or without, Wilsonville is home to lots of farms, some of which offer tours. We were lucky enough to get a tour at <u>Tollen Farm</u>, full of rescue horses and miniature donkeys. The owner, Tonie Tollen, has been operating the farm for 45 years since Wilsonville was just "one stoplight and 1,700 people." She introduced us to all the animals and her cute vintage farm shop. We spent time picking out our favorite donkeys. My favorite was Chocolate Cupcake, but watch out for your shoelaces (donkeys apparently love shoelaces). The farm hosts an annual Donkey Birthday Party the third Saturday of May from 1-4 pm, and all are invited! A visit with the mini donkeys is sure to put a smile on your face as you will walk away with newfound energy and an appreciation for these lovable animals.

For some unstructured time outdoors, memorial Park is large, beautiful and has a little of everything, including walking trails. We also took a stroll through Graham Oaks Nature Park, which was great for all ages, but also works well for a peaceful solo outing. We followed this up with a visit to one of my all-time favorite bakeries, Lux Sucre. I don't use the title favorite lightly, as this is a beautiful space with good food and even better desserts. It's an absolute "don't miss" in my book! For good restaurants, consider the McMenamins Old Church and Pub. Dar Essalam for good Moroccan food, or Butteville General Store, reportedly the oldest continually running establishment in Oregon!

For some unstructured time outdoors, memorial Park is large, beautiful and has a little of everything, including walking trails. We also took a stroll through Graham Oaks Nature Park, which was great for all ages, but also works well for a peaceful solo outing. We followed this up with a visit to one of my all-time favorite bakeries, Lux Sucre. I don't use the title favorite lightly, as this is a beautiful space with good food and even better desserts. It's an absolute "don't miss" in my book! For good restaurants, consider the McMenamins Old Church and Pub. Dar Essalam for good Moroccan food, or Butteville General Store, reportedly the oldest continually running establishment in Oregon!



If you're looking for a solo adventure, don't miss wellness spa Soak Box. home to saltwater float rooms, infrared saunas and cold-water plunges. With friendly staff who walked me through the entire experience, I gave the float a try, hoping to soak up some of the many health benefits such as deep relaxation, improved circulation and a release of tension. I spent an hour floating in warm salt water in a dark, quiet tank, which went by surprisingly fast. I emerged, showered, drank tea and walked out feeling the most "unclenched" I've felt in ages. If you're looking to treat yourself and truly unwind, do yourself a favor and make this stop.

One of my final and favorite stops just outside of Wilsonville

Read the full article here.



TRAVEL WRITER: CASSIE HEPLER

Explore Wilsonville partnered with Cassie Hepler, a Phoenix-based travel writer. She manages a lifestyle and travel blog, ExploreWithCassie.com and has written for travel and news outlets. Cassie visited different points of interest in Wilsonville. Following her visit, she posted an article on her blog and is pitching stories about her experience to travel publications.

OVERVIEW:

3-day itinerary: March 11-13

GOAL:

To gain media coverage of Wilsonville, to inspire a trip. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among readers. Increased publicity also helps gain trust and visibility with other publications, in turn generating future coverage.





ITINERARY

CASSIE HEPLER ITINERARY

March 11-13, 2024



CASSIE HEPLER ITINERARY

March 11-13, 2024



CASSIE HEPLER ITINERARY

March 11-13, 2024



MONDAY, MARCH 11	TIME	NOTES	COST	
Southwest Flight #126	8:45 a.m.	\$950 scheduled for deposit to your bank account.	Pre-paid	
Dollar Rent A Car	12 p.m.	Pick up rental car	Pre-paid	
BooneTown Bistro & Bar 25425 Southwest 95th Ave Wilsonville, OR 97070	12-1 p.m.	Located in the hotel where you'll be staying. Drop off your bags at the front desk and enjoy lunch. Let the restaurant know you are a guest of Sungmin Park.	Complimentary	
Lady Hill Winery 8400 Champoeg Rd NE St Paul, OR 97137	2 p.m.	Ask for Jerry. Enjoy the beautiful space and scenery! As you drive up the long driveway, you might see farm animals on your left. ladyhill.com	Complimentary tasting	
Holiday Inn Portland I-5 South 25425 Southwest 95th Ave Wilsonville, OR 97070	4 p.m.	Check-in (if you room wasn't ready earlier, check in when you are finished at Lady Hill.	Complimentary	
		Dar Essalam (Moroccan) 29585 SW Park PI Ste A Wilsonville, OR 97070 daressalamrestaurant.com	0	
Dinner – see suggestions	6 p.m.	Oswego Grill 30080 SW Boones Ferry Rd. Wilsonville, OR 97070 oswegognill.com	On your own	

TUESDAY, MARCH 12,	TIME	NOTES	COST	
		Mr. Maple Donuts 29890 SW Town Center loop Wilsonville, OR 97070 mrmapledonuts.com		
Breakfast – see suggestions	9 a.m.	Norton's Family Café 8593 SW Main Street Ste 400 Wilsonville, Oregon 97070 nortonscafe.com	On your own	
	40	Graham Oaks Nature Park 11825 SW Wilsonville Rd Wilsonville, OR 97070	On 1991	
Explore – see suggestions	10 a.m.	Memorial Park 8100 SW Memorial Drive Wilsonville, OR 97070	On your own	
McMenamins Old Church & Pub 30340 SW Boones Ferry Rd Wilsonville, OR 97070	12 p.m.	Ask for Susan. mcmenamins.com/wilsonville- old-church-pub	Complimentary	
Soak Box Spa 30060 SW Boones Ferry, Ste 32 Wilsonville, OR 97070	1:45 p.m.	Ask for Katie or Sally. soakbox.com	Complimentary	
Vanguard Brewing 27501 SW 95th Ave #945 Wilsonville, OR 97070	6 p.m.	Ask for Lin. vanguardbrewing.com	Complimentary dinner & tasting	

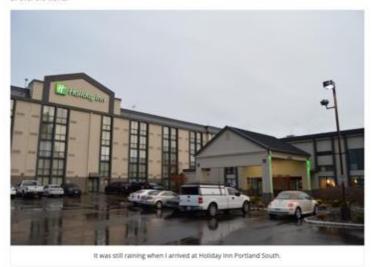
WEDNESDAY, MARCH 13,	TIME	NOTES	COST
Pearl Bakery 10159 SW Commerce Cir, Ste A Wilsonville, OR 97070	9 a.m.	A Portland-area icon! 4 min. walk from the hotel. Ask for Spencer. On Facebook @PearlBakeryWilsonville	Complimentary coffee & pastry
Holiday Inn Portland I-5 South	10:30 a.m.	Check-out	Complimentary
Holiday Inn Portland I-5 South	11 a.m.	Meet Greg Leo, Historic Butteville board member and involved tourism partner. Call him when you've checked out and meet in the turnaround at the front. You can ride with him or drive separately.	No cost
		Tour of Charbonneau Village on the way to lunch.	No cost
Lux Sucre Bakery + Café	12 p.m.	Greg will take you to lunch at this cozy instagrammable bakery. Ask for Brandon. luxsucre.com	Complimentary There will be a \$30 gift card at the counter.
		Foodie stops on the way to French Prairie Gardens	Complimentary
French Prairie Gardens 17673 French Prairie Rd NE St Paul, OR 97137	2 p.m.	Ask for Stacy Bunke. fpgardens.com	Tour & complimentary tasting

S Expl

CONTENT SAMPLE: BLOGS



Don't sleep on Holiday Inni Or better yet, do sleep there as those super comfy beds lulled me to sleep for hours without waking for two nights in a row. And they have a great breakfast buffet each morning with fresh fruit and bacon as well as a pretty impressive restaurant attached Boonetown Bistro with strong cocktalis, saty steak and huge pizza pies. Individually owned and larger than the usual Holiday Inni, this space has almost 5 star ratings across the board and it shows! And Rack up those IHG travel points so you can use them all over the world.







Welcome to the matriarchy of Lady Hill Winery! Located on the rolling countryside of the Willamette Valley, about 30 minutes west of Portland, Oregon, Lady Hill is a working farm and vineyard with a huge barn converted into a wine tasting room. This woman-focused 1,500 acre space has many generations of ladies steering the delicious ship into the land of tasty wines. Situated on the same land where co-owner Jerry Hill's family has farmed since the 1850s, he brought his wife Elaine on board and have quite the crew of daughters since. And for the beer guys, don't worry, they have beer on tap and wine pairing snacks available too. Who doesn't love meat and cheese? Lodging is available with multiple campgrounds across the street or ask about the Auntie's Airbnbl

Read the full blog here.



TRAVEL & WORDS

• Attended and sponsored the *Northwest Travel & Life* Travel & Words conference in Tacoma, WA October 1-3, 2024; met with 24 travel writers.













2024 Highlights

MARKETING OVERVIEW

- Launched 2024-25 Winter-Spring geolocation marketing campaign running December 18, 2024-March 15, 2025
- Shared Explore Wilsonville video at the Travel and Words conference (Oct. 1-3)
- Ran winter geolocation marketing campaign December 18, 2023-March 15, 2024
 - Updated campaign return on ad spend: \$863.43 : \$1
- Ran social media video ad campaign January 15-March 15
- Began boosting Facebook and Instagram posts
- Placed two-page advertorial in Northwest Travel and Life Magazine
- Updated French Prairie Rest Area poster with new branding
- Continued managing geolocation data subscription through Datafy
- Launched winter geolocation marketing campaign December 18, 2024 (runs through March 15, 2025)

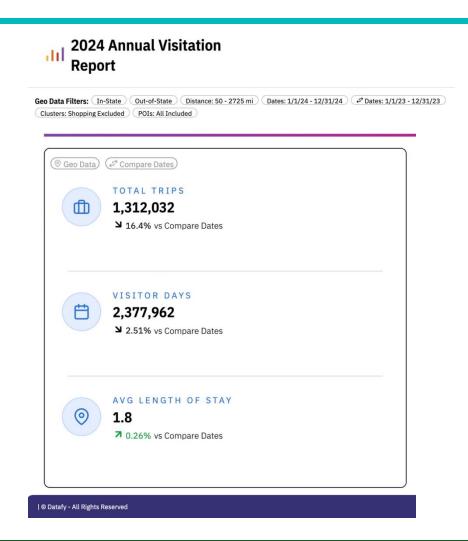




PRELIMINARY* GEOLOCATION DATA SUMMARY

TAKEAWAYS

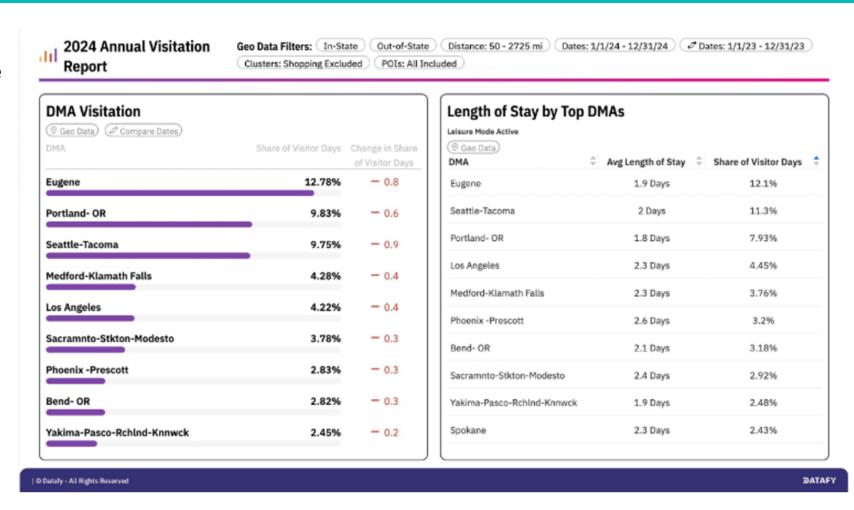
- Total trips in 2024 were down 16.4% compared to 2023
- While fewer people took trips, those who did visit stayed longer, with the average length of stay increasing from 1.5 days in 2023 to 1.8 days in 2024
- *Geolocation results are preliminary and attribution will continue to update through February 2025



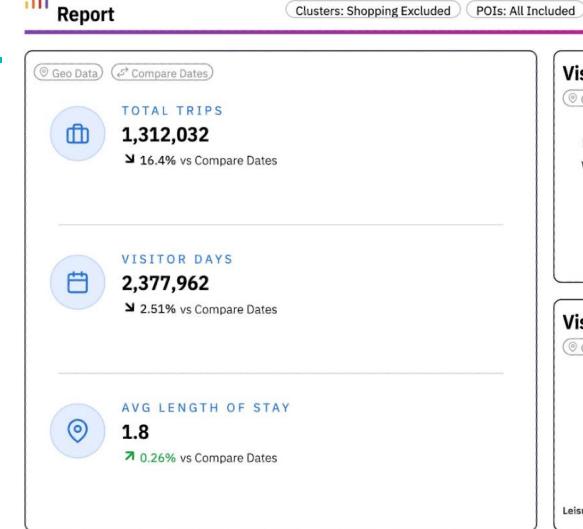
2024 GEOLOCATION DATA TOP MARKETS

TAKEAWAYS

- Most visitors continued to be from a drive market
- Visitors who travel farther, stay longer
 - Phoenix market: 2.6





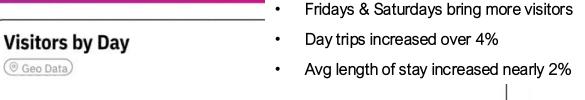


Geo Data Filters: In-State

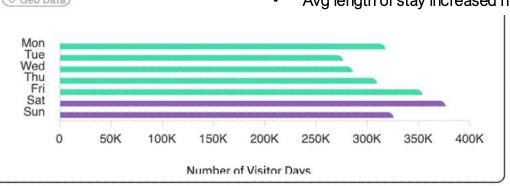
Out-of-State

Distance: 50 - 2725 mi

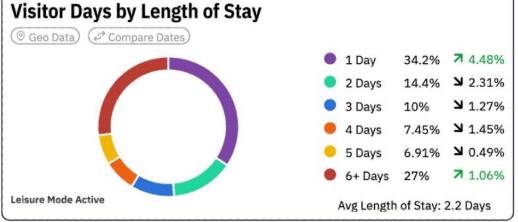
2024 Annual Visitation



₽ Dates: 1/1/23 - 12/31/23



Dates: 1/1/24 - 12/31/24



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Geo Data Filters: In-State Out-of-State Distance: 50 - 2725 mi Dates: 1/1/24 - 12/31/24

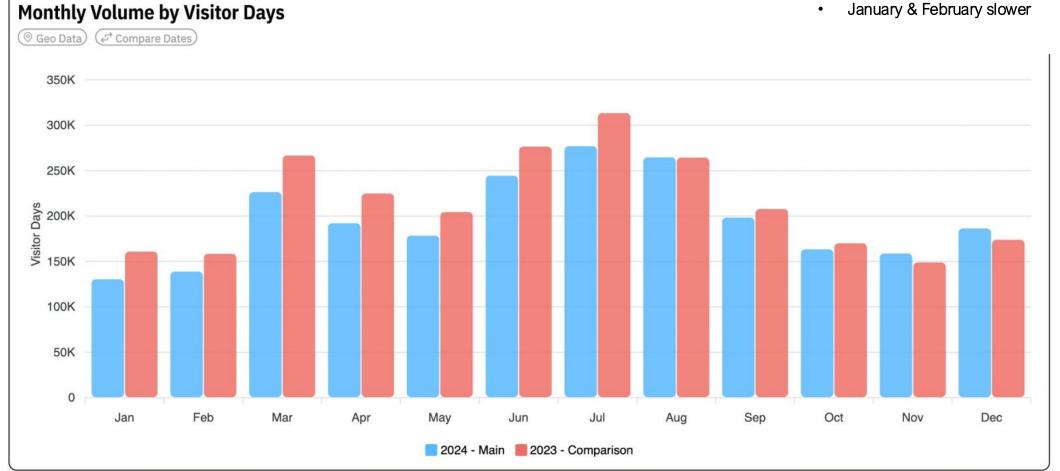
€ Dates: 1/1/23 - 12/31/23

Clusters: Shopping Excluded

POIs: All Included







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Geo Data Filters: In-State

Distance: 50 - 2725 mi

Dates: 1/1/24 - 12/31/24

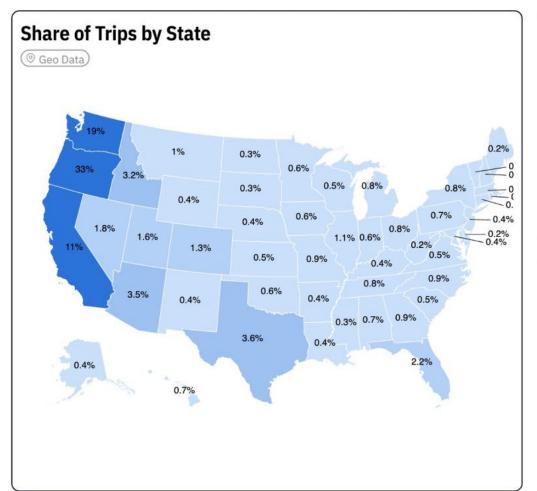
€ Dates: 1/1/23 - 12/31/23

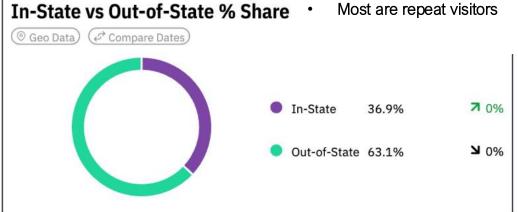
Clusters: Shopping Excluded

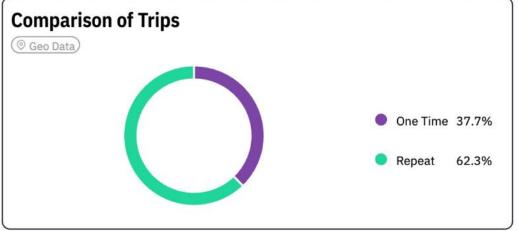
POIs: All Included

Out-of-State









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2024 Annual Visitation Geo Data Filters: (In-State) Out-of-State Distance: 50 - 2725 mi Clusters: Shopping Excluded POIs: All Included Report Four years of data Markets have remained steady 1/1/21 - 12/31/21 1/1/22 - 12/31/22 1/1/23 - 12/31/23 1/1/24 - 12/28/24 Eugene Eugene Eugene Eugene 1 14.9% 13.6% 12.8% 14.4% Seattle-Tacoma Seattle-Tacoma Seattle-Tacoma Portland- OR 2 13% 11.5% 10.7% 9.84% Portland- OR Portland- OR Portland- OR Seattle-Tacoma 3 10.5% 9.38% 11% 9.75% Los Angeles Medford-Klamath Falls Medford-Klamath Falls Los Angeles 4 4.96% 5.8% 4.69% 4.28% Medford-Klamath Falls Medford-Klamath Falls Los Angeles Los Angeles 5 4.39% 4.62% 4.22% 4.95% Sacramnto-Stkton-Modesto Sacramnto-Stkton-Modesto Sacramnto-Stkton-Modesto Sacramnto-Stkton-Modesto 6 3.75% 4.13% 4.11% 3.78% Phoenix -Prescott Phoenix -Prescott Phoenix - Prescott Phoenix -Prescott 3.33% 4.08% 3.17% 2.83% Bend- OR Bend- OR Bend- OR Bend- OR 8 2.73% 3.24% 2.82% 3.1% Spokane Yakima-Pasco-Rchlnd-Knnwck Yakima-Pasco-Rchlnd-Knnwck Yakima-Pasco-Rchlnd-Knnwck 2.58% 2.84% 2.68% 2.45% Yakima-Pasco-Rchlnd-Knnwck Spokane Spokane Spokane 10 2.55% 2.35% 2.56% 2.78%

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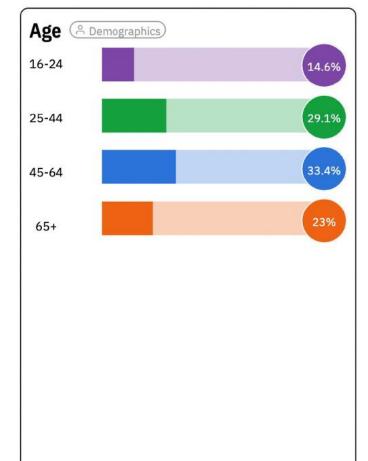
2024 Annual Visitation Report

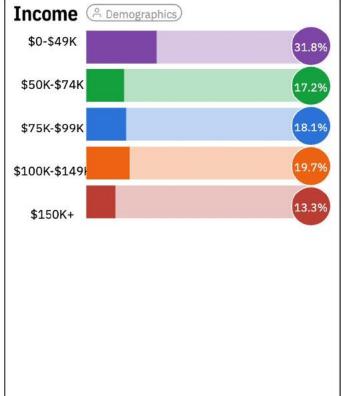
Geo Data Filters: In-State Out-of-State Distance: 50 - 2725 mi

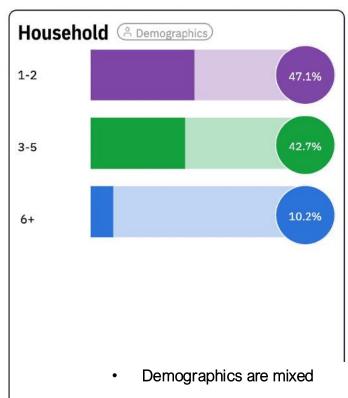
Dates: 1/1/24 - 12/31/24

₽ Dates: 1/1/23 - 12/31/23

Clusters: Shopping Excluded POIs: All Included







- Pretty even across the board
- Couples slightly higher than families

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DATAFY



III Glossary

General Definitions

Distance Filter: This dynamic filter allows you to specify the distance between the users' home location and your POI. It'll allow you to make real time adjustments to segments like visitors days and trips. (Note: It's calculated on flight distance - not driving distance.)

Home Zip Code: The home zip code of the device. It's calculated by observing the historical patterns of the device and is updated monthly, based on the behavior of that device.

Percent Change: This tracks the percentage difference (either increase or decrease) between two values. In here, you'll typically see it being used on metrics like Percent Change of Trips and Percentage Change of Visitor Days. For example: if your destination saw an increase from 100 trips to 125 trips, your percent change in trips would be a 25% increase.

Geolocation Data Definitions

Cluster: A group of points of interest (POIs). They could be based on factors like venue type or visitor purpose.

Share of Trips: Measures the presence of a particular market by the percentage of which it makes up the destination's total trips. For example: If your destination had a total of 80 trips, and 20 of those visitors came from New York, New York would have a 25% share of trips.

Share of Visitor Days: Measures the presence of a particular market by indicating the percentage of its individual visitor days compared to the total number of visitor days. For example, if visitors from San Francisco showed 20 visitor days out of a total of 80 visitor days, San Francisco witnessed a 25% share of visitor days.

Trips: The number of distinct trips by a visitor to a destination or POI. We calculate this using a combination of observation patterns and distance traveled. For example, if a visitor comes inmarket Thursday - Sunday, it only counts as one trip. If they return later in the month, that is counted as a second trip.

Trip Length: Measures how long, in consecutive days, the visitor spent in the destination.

Unique Device: A unique mobile device used to gather an estimate of the unique/individual visitors to a given POI or cluster.

Visitor Days: An estimate of the number of daily visitors to a given POI or cluster of POIs. The daily estimate can be calculated based on whichever date range is selected by the users.

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III Glossary

Demographics Definitions

Education: We can report on the education level of households into three categories: high school degree, bachelor's degree, and graduate degree.

Age: Age is calculated by aggregating and weighting the age groups of the known members of the household, based on the probability of someone in each age group being present in the household. For example, if the report shows 15% in the 65+ category, 15% of your visitors have someone 65+ in their household.

Ethnicity: Demographics like ethnicity are pulled from the household profile that the device is associated with, and classified based on the definitions provided by the U.S. Census Bureau.

Households with Children: Reports on the percentage of households that have someone under the age of 18 living in them.

Census Demographics: We calculate the home zip code of the device and then link that user's demographics, social, housing, and economic characteristics by using data from the U.S. Census and American Community Survey.

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OVERVIEW

Focus:

 Promote spring and early summer travel to Wilsonville

Objectives:

- Visitation to Wilsonville
- Increase room nights in Wilsonville lodging properties
- Generate visitation to Wilsonville from fly and drive markets

Refined Audience (past visitors + look a likes):

- Drive market only those who travel 2+days from DMAs: Seattle-Tacoma, Eugene; Portland, Medford-Klamath Falls, Bend, Yakima-Pasco
- Fly market Sacramento and Spokane (growth markets, smaller than LA)

Measurements of Success:

- Destination Attribution: Wilsonville POI
- Hotel Attribution: Hotel Cluster
- Attractions Attribution: Attractions Cluster
- KPIs: Impressions, CTR

Creative:

- Prospect display (HTML-5) to drive, fly
- Online video to drive, fly
- Retargeting display to drive, fly

Campaign Schedule:

- December 18, 2024 March 15, 2025
- Geolocation ad budget: \$22,000



GENERAL AWARENESS, PROSPECTING DRIVE MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Landing page: <u>ExploreWilsonville.com/Explore</u> Screenshots below:









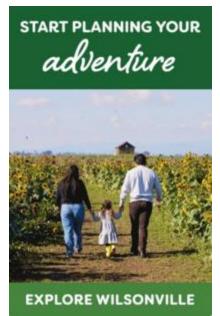


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RETARGETING, DRIVE MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Served to audience, 2 weeks after they've interacted with the general awareness ad – providing a stronger "plan your trip" call to action. Landing page: ExploreWilsonville.com/Events
Screenshots below:







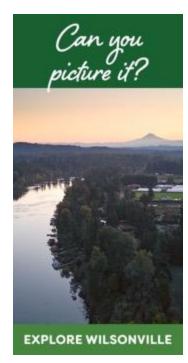




GENERAL AWARENESS, PROSPECTING FLY MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Landing page: ExploreWilsonville.com/Explore

Screenshots below:

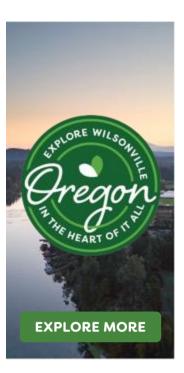














RETARGETING, FLY MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Served to audience, 2 weeks after they've interacted with the general awareness ad – providing a stronger "plan your trip" call to action. Landing page: ExploreWilsonville.com/Events
Screenshots below:





EXPLORE WILSONVILLE







PROSPECTING VIDOE, FLY & DRIVE MARKET GEOLOCATION MARKETING AD

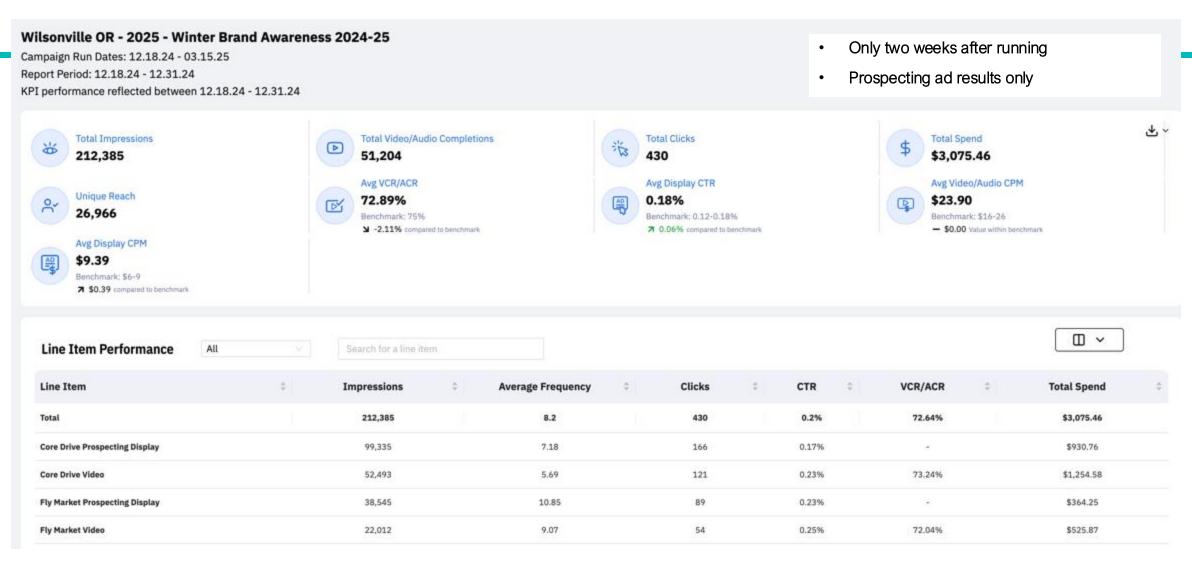
Running geolocation marketing video ad. Affordable Fun video: ExploreWilsonville.com/Events Screenshot below:



Affordable Fun Near Portland, OR



2024-25 WINTER CAMPAIGN PRELIMINARY RESULTS





Explore Wilsonville

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OVERVIEW

Focus:

 Promote spring and early summer travel to Wilsonville

Objectives:

- Visitation to Wilsonville
- Increase room nights in Wilsonville lodging properties

Measurements of Success:

- Destination Attribution: Wilsonville POI
- Hotel Attribution: Hotel Cluster
- KPIs: Impressions, CTR

Creative:

- Prospect display (HTML-5)
- Online video
- Retargeting display to events calendar (HTML-5)

Campaign Timeframe:

- December 15, 2023 March 15, 2024
- Geolocation ad budget: \$16,000
- Social media ad budget: \$4,000
- Total ad spend: \$20,000



WINTER-SPRING CAMPAIGN - TARGET AUDIENCES

Past Visitor Re-Engagment



Past Visitation

Seen in Wilsonville since 1/1/2021 Ideally seen as an overnight visitors



Key Geo Markets

- 1. Seattle-Tacoma DMA
- 2. Eugene DMA
- 3. Portland DMA
- 4. Los Angeles DMA
- Medford-Klamath Falls
- 6. Bend OR DMA
- 7. Yakima-Pasco DMA
- 8. Sacramento DMA



Reference POIs

- 1. Wilsonville, OR POI
- 2. Hotels Cluster
- 3. Liquid Tourism Cluster
- 4. Outdoor Recreation Cluster
- Golf Cluster
- 6. Attractions Cluster

Look-a-Like Audience

Target those who most closely resemble past visitors in winter months



. Seattle-Tacoma DMA

Key Geo Markets

- 2. Eugene DMA
- 3. Portland DMA
- 4. Los Angeles DMA
- 5. Medford-Klamath Falls
- Bend OR DMA
- 7. Yakima-Pasco DMA
- 8. Sacramento DMA



Behavioral Targeting

- · Known Travelers
- · Outdoor Recreation
- Attractions
- Wineries
- Golf



Household Demographics

- · Age: 25-64
- HHI: \$75k+

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2023-24 Winter Brand Awareness Campaign

Campaign Run Dates: 12.18.23 - 03.15.24 Report Period: 12.18.23 - 07.10.24

Attribution Mileage: 50 - 2725 mile radius Attribution Reflects: 12.25.23 - 06.22.24

Attribution

Destination

Total Trips/Visits Estimated Impact

43,178

\$13,946,494.00

Hotels

Est. Room Nights Estimated Impact

4,347 \$465,129.00

Attractions

Total Trips/Visits Estimated Impact

1,227

\$396,321.00



EST. CAMPAIGN IMPACT

\$13,946,494.00



EST. ROAS

\$863.43:\$1



COST/VISITOR DAY

\$0.25



TOTAL IMPRESSIONS

1,735,346



TOTAL CLICKS

2,786



TOTAL A/V COMPLETIONS

166,918

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Advertising visitor attribution represents an estimate of the campaign's ad-targeted visitors observed in market.

DATAFY



Attribution Mileage: 50 - 2725 mile radius Attribution Reflects: 12.25.23 - 06.22.24

Attribution Summary

\$0.25

\$

\$

EST. ROAS \$863.43:\$1



Based on Destination Attribution. Average Spend per Visitor and ADR are customized for this report. Campaign Impact estimates ROAS and Average Cost metrics based on Datafy digital ad commitment.

Destination









Hotels





Attractions





1,227









O Datafy - All Rights Reserved Advertising visitor attribution represents an estimate of the campaign's ad-targeted visitors observed in market. DATAFY



Attribution Market Performance

DMAs	Destination 💠	Hotels ‡	Attractions	Destination \$\hfigspreak \tau \tau \tau \tau \tau \tau \tau \tau	Visitors Also Observed in Hotels	Visitors Also Observed in Attractions
Eugene	11,058	402	270	9.26%	3.63%	2.44%
Seattle-Tacoma	10,338	630	301	8.65%	6.09%	2.92%
Portland- OR	8,613	429	252	7.21%	4.99%	2.93%
Medford-Klamath Falls	3,889	306	100	3.26%	7.87%	2.58%
Sacramnto-Stkton- Modesto	2,019	145	47	1.69%	7.16%	2.35%
Bend- OR	2,016	170	71	1.69%	8.42%	3.54%

Bend, Medford, and Sacramento still have the highest correlation rates to Hotels among the top visitor markets at 7-8% each, compared to roughly 4-6% for the other top markets.

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Advertising visitor attribution represents an estimate of the campaign's ad-targeted visitors observed in market.





Attribution Audience Analysis



© Datafy - All Rights Reserved Advertising visitor attribution represents an estimate of the campaign's ad-targeted visitors observed in market. DATAFY



Attribution Mileage: 50 - 2725 mile radius Attribution Reflects: 12.25.23 - 06.22.24

Traditional KPIs



TOTAL IMPRESSIONS

1,735,346



TOTAL VIDEO/AUDIO COMPLETIONS

166,918



TOTAL CLICKS

2,786



TOTAL SPEND

\$16,152.32



UNIQUE REACH

119,448



AVG VCR/ACR

88.55%

Benchmark: 75%

₹ 13.55% compared to benchmark



AVG DISPLAY CTR

0.18%

Benchmark: 0.12-0.18%

- 0% compared to benchmark



AVG VIDEO/AUDIO CPM

\$20.91

Benchmark: \$16-26

- \$0.00 compared to benchmark



AVG DISPLAY CPM

\$7.86

Benchmark: \$6-9

- \$0.00 compared to benchmark

© Datafy - All Rights Reserved Advertising visitor attribution represents an estimate of the campaign's ad-targeted visitors observed in market. **DATAFY**

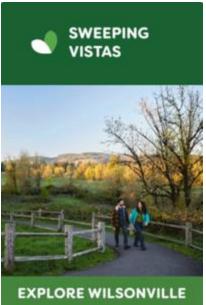


2023-24 WINTER-SPRING CAMPAIGN

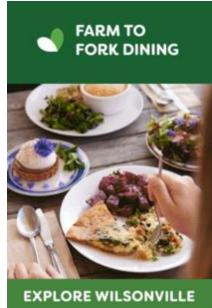
GENERAL AWARENESS, FLY & DRIVE MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Landing page: ExploreWilsonville.com/Explore
Screenshots below:











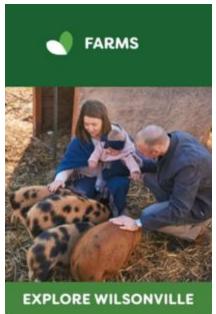
2023-24 WINTER-SPRING CAMPAIGN

RETARGETING, FLY & DRIVE MARKET GEOLOCATION MARKETING AD

Running as an HTML-5 animated ad. Served to audience, 2 weeks after they've interacted with the general awareness ad – providing a stronger "plan your trip" call to action. Landing page: ExploreWilsonville.com/Events
Screenshots below:











2023-24 WINTER-SPRING CAMPAIGN

PROSPECTING VIDEO, FLY & DRIVE MARKET GEOLOCATION MARKETING AD

Running geolocation marketing video ad. Pacific Northwest Adventures video: ExploreWilsonville.com/Events
Screenshot below:



PNW Adventures Near Portland, OR



PAID SOCIAL MEDIA RESULTS SUMMARY

DATES: January 15-March 15

CHANNEL: Facebook & Instagram

OBJECTIVE: Traffic to events and the itinerary landing pages

AUDIENCE & INTERESTS: Please see individual ad results for audience

and interest targeting

OVERVIEW & RESULTS

•Spend: \$4,000

•Reach: 156,914

•Impressions: 287,431

•Landing page views: 3,517

•Link clicks: 9,236

•Cost per click \$0.27

•Photoworthy Experiences video resulted in highest link clicks



WATCH VIDEO



WATCH VIDEO



WATCH VIDEO



WATCH VIDEO



PAID SOCIAL MEDIA: PHOTOWORTHY EXPERIENCES

DATES: January 15 – March 15

CHANNEL: Facebook & Instagram

OBJECTIVE: Traffic to events page

•AUDIENCE: Ages 18-45 United States: Phoenix (+25 mi) Arizona; Los Angeles (+25 mi), Sacramento (+25 mi), San Francisco (+25 mi) California; Denver (+25 mi) Colorado; Honolulu (+25 mi) Hawaii; Boise (+25 mi) Idaho; Bend (+25 mi), Eugene (+25 mi), Medford (+25 mi) Oregon; Dallas (+25 mi) Texas; Salt Lake City (+26 mi) Utah; Pasco (+30 mi), Seattle (+50 mi), Spokane (+39 mi), Yakima (+50 mi) Washington

INTERESTS: Aesthetics, antique (collectibles), day spa, farm, flower, garden festival, photograph, sauna, wine (alcoholic drinks), coffeehouses (coffee), spas (personal care)

OVERVIEW & RESULTS

Spend: \$1,000

Reach: 53,301

Impressions: 77,946

Link clicks: 4,859



Photo Worthy Experiences Near Portland, OR





PAID SOCIAL MEDIA: LOOKING FOR LEISURE

DATES: January 15 – March 15

CHANNEL: Facebook & Instagram

OBJECTIVE: Traffic to itineraries landing page

•AUDIENCE: Ages 45-65+ United States: Phoenix Arizona (+1 mi), Prescott (+25 mi) Arizona; Los Angeles (+25 mi), Sacramento (+25 mi), San Francisco (+25 mi) California; Denver (+25 mi) Colorado; Honolulu (+25 mi) Hawaii; Boise (+25 mi) Idaho; Bend (+25 mi), Eugene (+25 mi), Medford (+25 mi) Oregon; Dallas (+25 mi) Texas; Salt Lake City (+25 mi) Utah; Spokane (+25 mi), Yakima (+25 mi) Washington

INTERESTS: Golf (sport), shopping, restaurants (dining), wine (alcoholic drinks), wine tasting (wine), outdoors (outdoor activities), farm-to-table (restaurant), antique (collectibles), household income: top 10%-25% of US ZIP codes

OVERVIEW & RESULTS

Spend: \$1,000

Reach: 41,809

Impressions: 61,248

Landing page views: 1,641



Looking for Leisure near Portland, OR

WATCH VIDEO



PAID SOCIAL MEDIA: AFFORDABLE FUN

DATES: January 15 – March 15

CHANNEL: Facebook & Instagram

OBJECTIVE: Traffic to events page

AUDIENCE: Ages 18-65+ Phoenix (+25 mi), Prescott (+25 mi) Arizona; Los Angeles (+25 mi), Sacramento (+25 mi), San Francisco (+25 mi) California; Denver (+25 mi) Colorado; Honolulu (+36 mi) Hawaii; Boise (+25 mi) Idaho; Bend (+25 mi), Eugene (+25 mi), Medford (+25 mi) Oregon; Dallas (+25 mi) Texas; Salt Lake City (+25 mi) Utah; Seattle (+50 mi), Spokane (+25 mi), Yakima (+25 mi) Washington

INTERESTS: American history (history), farm (agriculture), happy hour (alcoholic drinks), hiking trails (hiking), history (history), kids (children & parenting), outdoors (outdoor activities), sharing economy (economics), family (social concept), winery (wine), wine (alcoholic drinks), theme parks (leisure)

OVERVIEW & RESULTS

Spend: \$1,000

Reach: 49,599

Impressions: 89,487

Link clicks: 4,377



Affordable Fun Near Portland, OR

WATCH VIDEO



PAID SOCIAL MEDIA: PNW ADVENTURES

DATES: January 15 – March 15

CHANNEL: Facebook & Instagram

OBJECTIVE: Traffic to itineraries landing page

•AUDIENCE: Ages 26-50 United States: Phoenix Arizona (+1 mi); Los Angeles (+25 mi), Sacramento (+25 mi), San Francisco (+25 mi) California; Denver (+25 mi) Colorado; Honolulu (+25 mi) Hawaii; Boise (+25 mi) Idaho; Bend (+25 mi), Eugene (+25 mi), Medford (+25 mi) Oregon; Dallas (+25 mi) Texas; Salt Lake City (+25 mi) Utah; Seattle (+50 mi), Spokane (+25 mi), Yakima (+25 mi) Washington

INTERESTS: Craft beer and brewing (beer), hiking trails (hiking), hipster (contemporary subculture), outdoor enthusiast, plaid crafts, coffee (food & drink), nature (science), outdoor recreation (outdoor activities), shopping (retail)

OVERVIEW & RESULTS

Spend: \$1,000

Reach: 41,767

• Impressions: 58,750

• Landing page views: 1,876



PNW Adventures Near Portland, OR

WATCH VIDEO



FRENCH PRAIRIE REST AREA POSTER







NORTHWEST TRAVEL AND LIFE MAGAZINE ADVERTORIAL













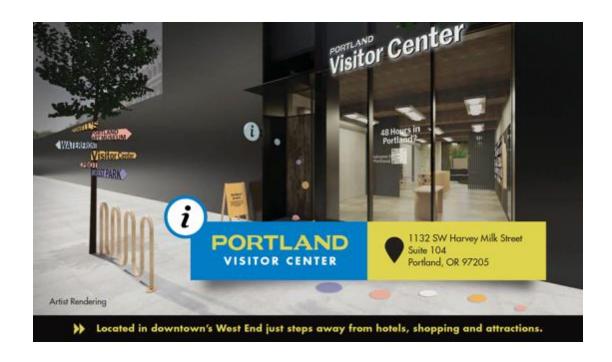
MAP BROCHURE DISTRIBUTION

TEASER BROCHURE & MAP

- Printed brochures (10,000 quantity)
 - 5,000 Oregon Welcome Centers
 - 2,000 Portland Visitor Center
 - 3,000 Wilsonville hotels and attractions
- Annual brochure distribution contract with Certified folders began in July

DISTRIBUTION AT 9 OREGON WELCOME CENTERS

- Portland International Airport baggage claim
- Portland International Airport car rentals
- Oregon City end of the Oregon Trail Interpretive Center
- Seaside Hwy 101 visitor center
- Boardman SAGE Center on I-84
- Ontario rest area on I-84
- Brookings Hwy 101 Crissey Field State Recreation Site
- Klamath Falls rest area on Hwy 97
- Ashland Northbound I-5, south of Ashland



PORTLAND VISITOR CENTER







SMITH TRAVEL RESEARCH REPORT

2024 Highlights

STR REPORT GLOSSARY

- Occupancy:
 - Percentage of available rooms sold during a specified time period. Occupancy is calculated by dividing the number of rooms sold by rooms available.
 Occupancy = Rooms Sold / Rooms Available
- Revenue per available room (RevPAR):
 - Total room revenue divided by the total number of available rooms. See Room Revenue, Rooms Available.
 - Room Revenue/Rooms Available = RevPAR
- Demand:
 - The number of rooms sold in a specified time period (excludes complimentary rooms).
- Revenue:
 - Total room revenue generated from the guestroom rentals or sales.



STR REPORT - WILSONVILLE

- June, July, August highest occupancy, revenue and demand (aligns with geolocation data)
- December lowest revenue month (data may not all be in yet)

2024 Results

2024													
METRICS	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nou	Dec	Results
Occupancy %	62.5%	65.5%	64.4%	66.7%	66.1%	77.5%	76.7%	77%	68.6%	66.6%	59.5%	51.6%	66.9%
RevPar	\$65.19	\$70.35	\$69.54	\$74.09	\$73.91	\$103.34	\$103.98	\$104.42	\$82.13	\$76.92	\$60.25	\$48.88	\$77.79
Demand	11,916	11,279	12,273	12,303	12,602	14,294	14,622	14,679	12,651	12,694	10,975	9,834	150,122
Revenue	\$1,242,835.00	\$1,211,399.00	\$1,325,824.00	\$1,367,030.00	\$1,409,058.00	\$1,906,660.00	\$1,982,335.00	\$1,990,795.00	\$1,515,259.00	\$1,466,519.00	\$1,111,580.00	\$931,811.00	\$17,461,105



STR REPORT - WILSONVILLE

Takeaways

- Occupancy is up 5.7% from 2023, but down 3.8% from 2022 still catching up
- ADR is up 5.5% from 2023 and 4.9% up from 2022 trending up
- Revenue is up 5.5% from 2023 and nearly the same for 2022 remaining steady

2024 RESULTS WITH YEAR OVER YEAR COMPARISON

Metrics	2024	2023	YOY CHANGE	YOY % CHANGE
Occupancy %	66.9% AVG	63.3% AVG	+5.68%	+5.68%
RevPar	\$77.79 AVG	\$73.76 AVG	+\$4.03	+5.46%
Demand	150,122	142,039	+8,083	+5.69%
Revenue	\$17,461,105	\$16,556,945	+\$904,160	+5.46%



Total Properties: 9

Total Rooms: 615







WHAT'S NEXT IN 2025

- Influencer content from Nia Naggi's visit went live in early 2025
- Hosting Downs & Towns in April 2025 in content partnership with OMHT, led by JayRay
- Continue the Winter-Spring geolocation campaign through March
- Spring and Summer blogs, media pitches
- Ad running in the 25-26 Travel Oregon Visitor Guide
- Reviewing tourism partner websites and submitting content changes (ETV, OMHT, Willamette Valley, Travel Oregon)
- Ongoing social media and website content





2025 TRAVEL OREGON AD





